1	
2	An act relating to property insurance; amending
3	s. 215.555, F.S.; revising the retention of
4	losses for which an insurer is not entitled to
5	reimbursement from the Florida Hurricane
6	Catastrophe Fund; amending s. 215.559, F.S.;
7	revising the allocation of funds appropriated
8	to the Department of Community Affairs from the
9	Florida Hurricane Catastrophe Fund for the
10	Hurricane Loss Mitigation Program; requiring
11	that the department establish a low-interest
12	loan program and pilot project for hurricane
13	loss mitigation; authorizing contractual
14	agreements between the department and financial
15	institutions; authorizing the Department of
16	Community Affairs to adopt rules; amending s.
17	627.062, F.S.; requiring the Office of
18	Insurance Regulation to submit a proposed plan
19	to the Legislature establishing uniform rating
20	territories to be used by insurers for
21	residential property insurance rate filings;
22	requiring a further act of the Legislature to
23	implement the plan; limiting the recoupment by
24	an insurer in its rates of the reimbursement
25	premium it pays to the Florida Hurricane
26	Catastrophe Fund; amending s. 627.0628, F.S.;
27	restricting the admissibility and relevance in
28	rate proceedings of findings of the Florida
29	Commission on Hurricane Loss Projection
30	Methodology; amending s. 627.0629, F.S.;
31	lowering the percentage amount of a rate filing

1

1	based on a computer model which requires a
2	public hearing; creating s. 627.06281, F.S.;
3	requiring residential property insurers and
4	rating and advisory organizations to report
5	hurricane loss data for development of a public
б	hurricane model for hurricane loss projections;
7	amending s. 627.351, F.S.; revising the
8	appointments to the board and the approval of
9	officers and employees of the corporation;
10	providing additional legislative intent
11	relating to the Citizens Property Insurance
12	Corporation; authorizing the corporation to
13	issue bonds and incur indebtedness for certain
14	purposes; requiring creation of a Market
15	Accountability Advisory Committee to assist the
16	corporation for certain purposes; providing for
17	appointment of committee members; providing for
18	terms; requiring reports to the corporation;
19	revising requirements for the plan of operation
20	of the corporation; deleting an obsolete
21	reporting requirement; establishing a pilot
22	program; specifying nonapplication of certain
23	policy requirements in a county lacking
24	reasonable degrees of competition for certain
25	policies under certain circumstances; requiring
26	the commission to adopt rules; deleting an
27	obsolete rate methodology panel reporting
28	requirement provision; creating s. 627.40951,
29	F.S.; providing legislative findings and
30	intent; providing for an advisory committee;
31	providing for membership; providing for

2

1	recommendations to be submitted to the
2	Legislature regarding standard residential
3	property insurance policies; amending s.
4	627.411, F.S.; adding grounds for which the
5	Office of Insurance Regulation must disapprove
б	a form filed by an insurer; amending s.
7	627.4133, F.S.; prohibiting insurers from
8	canceling or nonrenewing residential property
9	insurance policies under certain emergency
10	circumstances; providing exceptions; providing
11	notice requirements; providing application to
12	personal residential and commercial residential
13	policies covering certain damaged property;
14	extending the effective date of certain
15	policies under certain hurricane circumstances;
16	authorizing the insurer to collect premiums for
17	the extended period; providing nonapplication;
18	amending s. 627.4143, F.S.; requiring insurers
19	to provide personal lines property insurance
20	policyholders with a checklist of items
21	contained in policies; authorizing the
22	Financial Services Commission to adopt rules;
23	prescribing elements to be contained in the
24	checklist; requiring the checklist and outline
25	of insurance coverage to be sent with each
26	renewal; clarifying that homeowners' insurance
27	includes mobile homeowners', dwelling, and
28	condominium unit owners' insurance for purposes
29	of the outline of coverage; amending s.
30	627.701, F.S.; increasing the maximum allowable
31	hurricane deductible for personal lines and

1	certain commercial lines residential policies;
2	requiring insurers to offer specified hurricane
3	deductibles for such policies; requiring
4	insurers to provide written notice explaining
5	hurricane deductible options for such policies;
б	providing for computation and display of the
7	dollar value of hurricane deductibles;
8	requiring insurers to compute and display
9	actual dollar values of certain riders for
10	certain policies; amending s. 627.701, F.S.;
11	providing that the requirement for a hurricane
12	deductible to apply on an annual basis applies
13	to personal lines residential property
14	insurance policies; requiring insurers that
15	provide commercial residential property
16	insurance to offer alternative hurricane
17	deductibles that apply on an annual basis or to
18	each hurricane; amending s. 627.7011, F.S.;
19	requiring insurers to offer coverage for
20	additional costs of repair due to laws and
21	ordinances; requiring insurers to pay the
22	replacement cost for a loss insured on that
23	basis, whether or not the insured replaces or
24	repairs the dwelling or property; requiring
25	certain homeowner's insurance policies to
26	contain a specified statement; providing
27	intent; amending s. 627.7015, F.S.; revising
28	purpose and scope provisions relating to an
29	alternative procedure for resolution of
30	disputed property insurance claims; providing
31	that failure of an insurer to notify a claimant

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1	of the availability of mediation excuses an
2	insured from being required to submit to
3	certain loss appraisal processes; amending s.
4	627.702, F.S.; providing legislative intent
5	regarding the requirement that an insurer pay
6	policy limits if there is a total loss of a
7	building; providing nonapplication of certain
8	insurer liability requirements under certain
9	circumstances; limiting an insurer's liability
10	to certain loss covered by a covered peril;
11	amending s. 627.706, F.S., relating to sinkhole
12	insurance; providing definitions; creating s.
13	627.7065, F.S.; providing legislative findings;
14	requiring the Department of Financial Services
15	and the Office of the Insurance Consumer
16	Advocate to consult with the Florida Geological
17	Survey and the Department of Environmental
18	Protection to implement a statewide automated
19	database of sinkholes and related activity;
20	providing requirements for the form and content
21	of the database; authorizing the Department of
22	Financial Services to require insurers to
23	provide certain information; providing for
24	management of the database; requiring the
25	department to investigate sinkhole activity
26	reports and include findings and investigations
27	in the database; requiring the Department of
28	Environmental Protection to report on the
29	database to the Governor, Legislature, and
30	Chief Financial Officer; authorizing the
31	Department of Financial Services to adopt

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1	implementing rules; amending s. 627.707, F.S.;
2	revising standards for investigations of
3	sinkhole claims by insurers; requiring an
4	insurer to engage an engineer or professional
5	geologist for certain purposes; requiring a
6	report under certain circumstances; requiring
7	an insurer to provide written notice to a
8	policyholder disclosing certain information;
9	authorizing an insurer to deny a claim under
10	certain circumstances; authorizing a
11	policyholder to demand certain testing;
12	providing requirements; specifying required
13	activities for insurers if a sinkhole loss is
14	verified; specifying payment requirements for
15	insurers; providing limitations; requiring the
16	insurer to pay fees of the engineer and
17	geologist; authorizing an insurer to engage a
18	structural engineer for certain purposes;
19	creating s. 627.7072, F.S.; specifying
20	requirements for sinkhole testing by engineers
21	and geologists; creating s. 627.7073, F.S.;
22	providing reporting requirements for engineers
23	and geologists after testing for sinkholes;
24	specifying a presumption of correctness of
25	certain findings; requiring an insurer paying a
26	sinkhole loss claim to file a report and
27	certification with the county property
28	appraiser; requiring the property appraiser to
29	record the report and certification; requiring
30	the insurer to bear the cost of filing and
31	recording; requiring a seller of certain

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property to make certain disclosures to
property buyers under certain circumstances;
creating s. 627.711, F.S.; requiring insurers
to notify applicants or policyholders of the
availability and amounts of certain discounts,
credits, rate differentials, or reductions in
deductibles for properties on which certain
fixtures have been installed or construction
techniques have been implemented; requiring
insurers to provide qualifying information;
authorizing the Financial Services Commission
to adopt rules; creating s. 627.712, F.S.;
requiring property insurers to pay or deny
claims within certain time periods; providing
that overdue payments bear interest; creating
the Task Force on Long-Term Solutions for
Florida's Hurricane Insurance Market; requiring
the Executive Office of the Governor, the
Department of Financial Services, and the
Office of Insurance Regulation to provide
administrative support and staff support;
providing membership; providing purpose and
intent; providing for research and hearings on
specified issues; requiring the task force to
submit a report of findings and recommendations
to the Governor, the Chief Financial Officer,
the President of the Senate, and the Speaker of
the House of Representatives; providing for
additional activities; providing for expiration
of the task force; requiring the Office of
Insurance Regulation to submit a report to the

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Legislature relating to residential property 1 2 insurance; providing report requirements; requiring the Office of the Auditor General to 3 4 conduct an operational audit of Citizens 5 Property Insurance Corporation; specifying б audit requirements; requiring a report; 7 requiring the board of governors of the 8 Citizens Property Insurance Corporation to 9 submit a report to the Legislature relating to property and casualty insurance; specifying 10 report requirements; providing an appropriation 11 and authorizing positions; providing a 12 13 contingent effective date; providing effective 14 dates. 15 Be It Enacted by the Legislature of the State of Florida: 16 17 18 Section 1. Effective June 1, 2005, paragraph (e) of subsection (2) of section 215.555, Florida Statutes, is 19 amended to read: 20 215.555 Florida Hurricane Catastrophe Fund.--21 22 (2) DEFINITIONS.--As used in this section: 23 (e) "Retention" means the amount of losses below which 24 an insurer is not entitled to reimbursement from the fund. An insurer's retention shall be calculated as follows: 25 1. The board shall calculate and report to each 26 insurer the retention multiples for that year. For the 27 28 contract year beginning June 1, 2005 2004, the retention 29 multiple shall be equal to \$4.5 billion divided by the total estimated reimbursement premium for the contract year; for 30 31 subsequent years, the retention multiple shall be equal to

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\$4.5 billion, adjusted based upon the reported exposure from 1 2 the prior contract year to reflect the percentage growth in 3 exposure to the fund for covered policies since 2004 2003 , divided by the total estimated reimbursement premium for the 4 contract year. Total reimbursement premium for purposes of the 5 calculation under this subparagraph shall be estimated using б 7 the assumption that all insurers have selected the 90-percent 8 coverage level. 9 2. The retention multiple as determined under subparagraph 1. shall be adjusted to reflect the coverage 10 level elected by the insurer. For insurers electing the 11 90-percent coverage level, the adjusted retention multiple is 12 13 100 percent of the amount determined under subparagraph 1. For 14 insurers electing the 75-percent coverage level, the retention multiple is 120 percent of the amount determined under 15 subparagraph 1. For insurers electing the 45-percent coverage 16 level, the adjusted retention multiple is 200 percent of the 17 18 amount determined under subparagraph 1. 3. An insurer shall determine its provisional 19 retention by multiplying its provisional reimbursement premium 20 by the applicable adjusted retention multiple and shall 21 22 determine its actual retention by multiplying its actual 23 reimbursement premium by the applicable adjusted retention 24 multiple. 25 4. For insurers who experience multiple covered events causing loss during the contract year, beginning June 1, 2005, 26 each insurer's full retention shall be applied to each of the 27 28 covered events causing the two largest losses for that 29 insurer. For each other covered event resulting in losses, the insurer's retention shall be reduced to one-third of the full 30 retention. The reimbursement contract shall provide for the 31

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reimbursement of losses for each covered event based on the 1 2 full retention with adjustments made to reflect the reduced 3 retentions after January 1 of the contract year provided the insurer reports its losses as specified in the reimbursement 4 5 contract. 6 Section 2. Effective July 1, 2005, section 215.559, 7 Florida Statutes, is amended to read: 8 215.559 Hurricane Loss Mitigation Program.--9 (1) There is created a Hurricane Loss Mitigation Program. The Legislature shall annually appropriate \$10 10 million of the moneys authorized for appropriation under s. 11 215.555(7)(c) from the Florida Hurricane Catastrophe Fund to 12 13 the Department of Community Affairs for the purposes set forth 14 in this section. (2)(a) Seven million dollars in funds provided in 15 subsection (1) shall be used for programs to improve the wind 16 resistance of residences and mobile homes, including loans, 17 18 subsidies, grants, demonstration projects, and direct assistance; cooperative programs with local governments and 19 the Federal Government; and other efforts to prevent or reduce 20 losses or reduce the cost of rebuilding after a disaster. 21 22 (b) Three million dollars in funds provided in 23 subsection (1) shall be used to retrofit existing facilities 24 used as public hurricane shelters. The department must prioritize the use of these funds for projects included in the 25 September 1, 2000, version of the Shelter Retrofit Report 26 prepared in accordance with s. 252.385(3), and each annual 27 28 report thereafter. The department must give funding priority 29 to projects in regional planning council regions that have shelter deficits and to projects that maximize use of state 30 31 funds.

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1	(3) By the 2006-2007 fiscal year, the Department of
2	<u>Community Affairs shall develop a low-interest loan program</u>
3	for homeowners and mobile home owners to retrofit their homes
4	with fixtures or apply construction techniques that have been
5	demonstrated to reduce the amount of damage or loss due to a
6	hurricane. Funding for the program shall be used to subsidize
7	or quaranty private-sector loans for this purpose to qualified
8	homeowners by financial institutions chartered by the state or
9	Federal Government. The department may enter into contracts
10	with financial institutions for this purpose. The department
11	shall establish criteria for determining eligibility for the
12	loans and selecting recipients, standards for retrofitting
13	homes or mobile homes, limitations on loan subsidies and loan
14	guaranties, and other terms and conditions of the program,
15	which must be specified in the department's report to the
16	Legislature on January 1, 2006, required by subsection (8).
17	For the 2005-2006 fiscal year, the Department of Community
18	Affairs may use up to \$1 million of the funds appropriated
19	pursuant to paragraph (2)(a) to begin the low-interest loan
20	program as a pilot project in one or more counties. The
21	Department of Financial Services, the Office of Financial
22	Regulation, the Florida Housing Finance Corporation, and the
23	Office of Tourism, Trade, and Economic Development shall
24	assist the Department of Community Affairs in establishing the
25	program and pilot project. The department may use up to 2.5
26	percent of the funds appropriated in any given fiscal year for
27	administering the loan program. The department may adopt rules
28	to implement the program.
29	(4)(3) Forty percent of the total appropriation in
30	paragraph (2)(a) shall be used to inspect and improve
31	tie-downs for mobile homes. Within 30 days after the effective

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date of that appropriation, the department shall contract with 1 2 a public higher educational institution in this state which has previous experience in administering the programs set 3 forth in this subsection to serve as the administrative entity 4 and fiscal agent pursuant to s. 216.346 for the purpose of 5 б administering the programs set forth in this subsection in 7 accordance with established policy and procedures. The 8 administrative entity working with the advisory council set up 9 under subsection (6)(5) shall develop a list of mobile home parks and counties that may be eligible to participate in the 10 tie-down program. 11

(5) (4) Of moneys provided to the Department of 12 13 Community Affairs in paragraph (2)(a), 10 percent shall be 14 allocated to a Type I Center within the State University System dedicated to hurricane research. The Type I Center 15 shall develop a preliminary work plan approved by the advisory 16 council set forth in subsection(6)(5) to eliminate the state 17 18 and local barriers to upgrading existing mobile homes and communities, research and develop a program for the recycling 19 of existing older mobile homes, and support programs of 20 research and development relating to hurricane loss reduction 21 devices and techniques for site-built residences. The State 2.2 23 University System also shall consult with the Department of 24 Community Affairs and assist the department with the report required under subsection(8)(7). 25

26 (6)(5) Except for the program set forth in subsection
27 (3), The Department of Community Affairs shall develop the
28 programs set forth in this section in consultation with an
29 advisory council consisting of a representative designated by
30 the Chief Financial Officer, a representative designated by
31 the Florida Home Builders Association, a representative

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designated by the Florida Insurance Council, a representative 1 2 designated by the Federation of Manufactured Home Owners, a representative designated by the Florida Association of 3 Counties, and a representative designated by the Florida 4 Manufactured Housing Association. 5 (7)<del>(6)</del> Moneys provided to the Department of Community б 7 Affairs under this section are intended to supplement other 8 funding sources of the Department of Community Affairs and may 9 not supplant other funding sources of the Department of Community Affairs. 10 (8)(7) On January 1st of each year, the Department of 11 Community Affairs shall provide a full report and accounting 12 13 of activities under this section and an evaluation of such 14 activities to the Speaker of the House of Representatives, the President of the Senate, and the Majority and Minority Leaders 15 of the House of Representatives and the Senate. 16 (9) (9) (8) This section is repealed June 30, 2011. 17 18 Section 3. Subsections (4) and (5) of section 627.062, 19 Florida Statutes, are amended to read: 627.062 Rate standards.--20 (4) The establishment of any rate, rating 21 22 classification, rating plan or schedule, or variation thereof 23 in violation of part IX of chapter 626 is also in violation of 24 this section. In order to enhance the ability of consumers to compare premiums and to increase the accuracy and usefulness 25 of rate-comparison information provided by the office to the 26 public, the office shall develop a proposed standard rating 27 28 territory plan to be used by all authorized property and 29 casualty insurers for residential property insurance. In adopting the proposed plan, the office may consider 30 geographical characteristics relevant to risk, county lines, 31

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major roadways, existing rating territories used by a 1 2 significant segment of the market, and other relevant factors. 3 Such plan shall be submitted to the President of the Senate and the Speaker of the House of Representatives by January 15, 4 5 2006. The plan may not be implemented unless authorized by further act of the Legislature. б 7 (5) With respect to a rate filing involving coverage 8 of the type for which the insurer is required to pay a 9 reimbursement premium to the Florida Hurricane Catastrophe Fund, the insurer may fully recoup in its property insurance 10 premiums any reimbursement premiums paid to the Florida 11 Hurricane Catastrophe Fund, together with reasonable costs of 12 13 other reinsurance, but may not recoup reinsurance costs that 14 duplicate coverage provided by the Florida Hurricane Catastrophe Fund. An insurer may not recoup more than 1 year 15 of reimbursement premium at a time. Any under-recoupment from 16 the prior year may be added to the following year's 17 18 reimbursement premium and any over-recoupment shall be subtracted from the following year's reimbursement premium. 19 Section 4. Paragraph (c) of subsection (1) and 20 paragraph (c) of subsection (3) of section 627.0628, Florida 21 22 Statutes, are amended to read: 23 627.0628 Florida Commission on Hurricane Loss 24 Projection Methodology .--(1) LEGISLATIVE FINDINGS AND INTENT.--25 (c) It is the intent of the Legislature to create the 26 Florida Commission on Hurricane Loss Projection Methodology as 27 28 a panel of experts to provide the most actuarially 29 sophisticated guidelines and standards for projection of hurricane losses possible, given the current state of 30 31 actuarial science. It is the further intent of the Legislature

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that such standards and guidelines must be used by the State 1 2 Board of Administration in developing reimbursement premium rates for the Florida Hurricane Catastrophe Fund, and, subject 3 to paragraph (3)(c), may be used by insurers in rate filings 4 under s. 627.062 unless the way in which such standards and 5 quidelines were applied by the insurer was erroneous, as shown б 7 by a preponderance of the evidence. 8 (3) ADOPTION AND EFFECT OF STANDARDS AND GUIDELINES.--9 (c) With respect to a rate filing under s. 627.062, an insurer may employ actuarial methods, principles, standards, 10 models, or output ranges found by the commission to be 11 accurate or reliable to determine hurricane loss factors for 12 13 use in a rate filing under s. 627.062. Such, which findings 14 and factors are admissible and relevant in consideration of a rate filing by the office or in any arbitration or 15 administrative or judicial review only if the office and the 16 consumer advocate appointed pursuant to s. 627.0613 have 17 18 access to all of the assumptions and factors that were used in 19 developing the actuarial methods, principles, standards, models, or output ranges, and are not precluded from 20 disclosing such information in a rate proceeding. 21 Section 5. Subsection (7) of section 627.0629, Florida 2.2 23 Statutes, is amended to read: 24 627.0629 Residential property insurance; rate filings.--25 (7) Any rate filing that is based in whole or part on 26 data from a computer model may not exceed 15 25 percent unless 27 28 there is a public hearing. 29 Section 6. Section 627.06281, Florida Statutes, is created to read: 30 31

1	627.06281 Public hurricane loss projection model;
2	reporting of data by insurersWithin 30 days after a written
3	request for loss data and associated exposure data by the
4	office or a type I center within the State University System
5	established to study mitigation, residential property insurers
6	and licensed rating and advisory organizations that compile
7	residential property insurance loss data shall provide loss
8	data and associated exposure data for residential property
9	insurance policies to the office or to a type I center within
10	the State University System established to study mitigation,
11	as directed by the office, for the purposes of developing,
12	maintaining, and updating a public model for hurricane loss
13	projections. The loss data and associated exposure data
14	provided shall be in writing.
15	Section 7. Paragraphs (a), (c), and (d) of subsection
16	(6) of section 627.351, Florida Statutes, are amended to read:
17	627.351 Insurance risk apportionment plans
18	(6) CITIZENS PROPERTY INSURANCE CORPORATION
19	(a)1. The Legislature finds that actual and threatened
20	catastrophic losses to property in this state from hurricanes
21	have caused insurers to be unwilling or unable to provide
22	property insurance coverage to the extent sought and needed.
23	It is in the public interest and a public purpose to assist in
24	assuring that property in the state is insured so as to
25	facilitate the remediation, reconstruction, and replacement of
26	damaged or destroyed property in order to reduce or avoid the
27	negative effects otherwise resulting to the public health,
28	safety, and welfare; to the economy of the state; and to the
29	revenues of the state and local governments needed to provide
30	for the public welfare. It is necessary, therefore, to provide
31	property insurance to applicants who are in good faith

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entitled to procure insurance through the voluntary market but 1 2 are unable to do so. The Legislature intends by this subsection that property insurance be provided and that it 3 continues, as long as necessary, through an entity organized 4 to achieve efficiencies and economies, while providing service 5 to policyholders, applicants, and agents that is no less than б 7 the quality generally provided in the voluntary market, all 8 toward the achievement of the foregoing public purposes. 9 Because it is essential for the corporation to have the maximum financial resources to pay claims following a 10 catastrophic hurricane, it is the intent of the Legislature 11 that the income of the corporation be exempt from federal 12 13 income taxation and that interest on the debt obligations 14 issued by the corporation be exempt from federal income taxation. 15

2. The Residential Property and Casualty Joint 16 Underwriting Association originally created by this statute 17 18 shall be known, as of July 1, 2002, as the Citizens Property Insurance Corporation. The corporation shall provide insurance 19 for residential and commercial property, for applicants who 20 are in good faith entitled, but are unable, to procure 21 insurance through the voluntary market. The corporation shall 2.2 23 operate pursuant to a plan of operation approved by order of 24 the office. The plan is subject to continuous review by the office. The office may, by order, withdraw approval of all or 25 part of a plan if the office determines that conditions have 26 changed since approval was granted and that the purposes of 27 28 the plan require changes in the plan. For the purposes of this 29 subsection, residential coverage includes both personal lines residential coverage, which consists of the type of coverage 30 31 provided by homeowner's, mobile home owner's, dwelling,

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tenant's, condominium unit owner's, and similar policies, and 1 2 commercial lines residential coverage, which consists of the 3 type of coverage provided by condominium association, apartment building, and similar policies. 4 5 3. It is the intent of the Legislature that policyholders, applicants, and agents of the corporation б 7 receive service and treatment of the highest possible level 8 but never less than that generally provided in the voluntary 9 market. It also is intended that the corporation be held to service standards no less than those applied to insurers in 10 the voluntary market by the office with respect to 11 responsiveness, timeliness, customer courtesy, and overall 12 13 dealings with policyholders, applicants, or agents of the 14 corporation. (c) The plan of operation of the corporation: 15 1. Must provide for adoption of residential property 16 and casualty insurance policy forms and commercial residential 17 18 and nonresidential property insurance forms, which forms must be approved by the office prior to use. The corporation shall 19 adopt the following policy forms: 20 a. Standard personal lines policy forms that are 21 22 comprehensive multiperil policies providing full coverage of a 23 residential property equivalent to the coverage provided in 24 the private insurance market under an HO-3, HO-4, or HO-6 25 policy. b. Basic personal lines policy forms that are policies 26 similar to an HO-8 policy or a dwelling fire policy that 27 28 provide coverage meeting the requirements of the secondary 29 mortgage market, but which coverage is more limited than the 30 coverage under a standard policy. 31

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c. Commercial lines residential policy forms that are 1 2 generally similar to the basic perils of full coverage 3 obtainable for commercial residential structures in the admitted voluntary market. 4 d. Personal lines and commercial lines residential 5 property insurance forms that cover the peril of wind only. б 7 The forms are applicable only to residential properties 8 located in areas eligible for coverage under the high-risk 9 account referred to in sub-subparagraph (b)2.a. e. Commercial lines nonresidential property insurance 10 forms that cover the peril of wind only. The forms are 11 applicable only to nonresidential properties located in areas 12 13 eligible for coverage under the high-risk account referred to 14 in sub-subparagraph (b)2.a. 2.a. Must provide that the corporation adopt a program 15 in which the corporation and authorized insurers enter into 16 quota share primary insurance agreements for hurricane 17 18 coverage, as defined in s. 627.4025(2)(a), for eligible risks, 19 and adopt property insurance forms for eligible risks which cover the peril of wind only. As used in this subsection, the 20 term: 21 22 "Quota share primary insurance" means an (T) 23 arrangement in which the primary hurricane coverage of an 24 eligible risk is provided in specified percentages by the corporation and an authorized insurer. The corporation and 25 authorized insurer are each solely responsible for a specified 26 percentage of hurricane coverage of an eligible risk as set 27 28 forth in a quota share primary insurance agreement between the 29 corporation and an authorized insurer and the insurance contract. The responsibility of the corporation or authorized 30 31 insurer to pay its specified percentage of hurricane losses of

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an eligible risk, as set forth in the quota share primary 1 2 insurance agreement, may not be altered by the inability of the other party to the agreement to pay its specified 3 percentage of hurricane losses. Eligible risks that are 4 provided hurricane coverage through a quota share primary 5 insurance arrangement must be provided policy forms that set б 7 forth the obligations of the corporation and authorized 8 insurer under the arrangement, clearly specify the percentages 9 of quota share primary insurance provided by the corporation and authorized insurer, and conspicuously and clearly state 10 that neither the authorized insurer nor the corporation may be 11 held responsible beyond its specified percentage of coverage 12 13 of hurricane losses. 14 (II) "Eligible risks" means personal lines residential and commercial lines residential risks that meet the 15 underwriting criteria of the corporation and are located in 16 areas that were eligible for coverage by the Florida Windstorm 17 18 Underwriting Association on January 1, 2002. 19 b. The corporation may enter into quota share primary insurance agreements with authorized insurers at corporation 20 coverage levels of 90 percent and 50 percent. 21 22 c. If the corporation determines that additional 23 coverage levels are necessary to maximize participation in 24 quota share primary insurance agreements by authorized insurers, the corporation may establish additional coverage 25 levels. However, the corporation's quota share primary 26 insurance coverage level may not exceed 90 percent. 27 28 d. Any quota share primary insurance agreement entered 29 into between an authorized insurer and the corporation must 30 provide for a uniform specified percentage of coverage of 31 hurricane losses, by county or territory as set forth by the

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corporation board, for all eligible risks of the authorized
 insurer covered under the quota share primary insurance
 agreement.

e. Any quota share primary insurance agreement entered
into between an authorized insurer and the corporation is
subject to review and approval by the office. However, such
agreement shall be authorized only as to insurance contracts
entered into between an authorized insurer and an insured who
is already insured by the corporation for wind coverage.

f. For all eligible risks covered under quota share 10 primary insurance agreements, the exposure and coverage levels 11 for both the corporation and authorized insurers shall be 12 13 reported by the corporation to the Florida Hurricane 14 Catastrophe Fund. For all policies of eligible risks covered under quota share primary insurance agreements, the 15 corporation and the authorized insurer shall maintain complete 16 and accurate records for the purpose of exposure and loss 17 18 reimbursement audits as required by Florida Hurricane Catastrophe Fund rules. The corporation and the authorized 19 insurer shall each maintain duplicate copies of policy 20 declaration pages and supporting claims documents. 21

g. The corporation board shall establish in its plan of operation standards for quota share agreements which ensure that there is no discriminatory application among insurers as to the terms of quota share agreements, pricing of quota share agreements, incentive provisions if any, and consideration paid for servicing policies or adjusting claims.

h. The quota share primary insurance agreement between
the corporation and an authorized insurer must set forth the
specific terms under which coverage is provided, including,
but not limited to, the sale and servicing of policies issued

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under the agreement by the insurance agent of the authorized 1 2 insurer producing the business, the reporting of information 3 concerning eligible risks, the payment of premium to the 4 corporation, and arrangements for the adjustment and payment of hurricane claims incurred on eligible risks by the claims 5 adjuster and personnel of the authorized insurer. Entering б 7 into a quota sharing insurance agreement between the 8 corporation and an authorized insurer shall be voluntary and at the discretion of the authorized insurer. 9 3. May provide that the corporation may employ or 10 otherwise contract with individuals or other entities to 11 provide administrative or professional services that may be 12 13 appropriate to effectuate the plan. The corporation shall have 14 the power to borrow funds, by issuing bonds or by incurring other indebtedness, and shall have other powers reasonably 15 necessary to effectuate the requirements of this subsection\_ 16 including without limitation, the power to issue bonds and 17 18 incur other indebtedness in order to refinance outstanding bonds or other indebtedness. The corporation may, but is not 19 required to, seek judicial validation of its bonds or other 20 indebtedness under chapter 75. The corporation may issue bonds 21 22 or incur other indebtedness, or have bonds issued on its 23 behalf by a unit of local government pursuant to subparagraph 24 (q)2., in the absence of a hurricane or other weather-related event, upon a determination by the corporation, subject to 25 approval by the office, that such action would enable it to 26 efficiently meet the financial obligations of the corporation 27 28 and that such financings are reasonably necessary to 29 effectuate the requirements of this subsection. The corporation is authorized to take all actions needed to 30 31 facilitate tax-free status for any such bonds or indebtedness,

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including formation of trusts or other affiliated entities. 1 2 The corporation shall have the authority to pledge assessments, projected recoveries from the Florida Hurricane 3 Catastrophe Fund, other reinsurance recoverables, market 4 equalization and other surcharges, and other funds available 5 to the corporation as security for bonds or other б 7 indebtedness. In recognition of s. 10, Art. I of the State 8 Constitution, prohibiting the impairment of obligations of 9 contracts, it is the intent of the Legislature that no action be taken whose purpose is to impair any bond indenture or 10 financing agreement or any revenue source committed by 11 contract to such bond or other indebtedness. 12

13 4.a. Must require that the corporation operate subject 14 to the supervision and approval of a board of governors consisting of  $\underline{8}$  7 individuals who are residents of this state, 15 from different geographical areas of this state, appointed by 16 17 the Chief Financial Officer. The Governor, the Chief Financial 18 Officer, the President of the Senate, and the Speaker of the 19 House of Representatives shall each appoint two members of the board, effective August 1, 2005. At least one of the two 20 members appointed by each appointing officer must have 21 22 demonstrated expertise in insurance. The Chief Financial 23 Officer shall designate one of the appointees as chair. All 24 board members serve at the pleasure of the appointing officer Chief Financial Officer. All board members, including the 25 chair, must be appointed to serve for 3-year terms beginning 26 annually on a date designated by the plan. Any board vacancy 27 28 shall be filled for the unexpired term by the appointing 29 officer Chief Financial Officer. The Chief Financial Officer 30 shall appoint a technical advisory group to provide 31 information and advice to the board of governors in connection

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with the board's duties under this subsection. The executive 1 2 director and senior managers of the corporation shall be engaged by the board, as recommended by the Chief Financial 3 Officer and serve at the pleasure of the boardChief Financial 4 Officer. The executive director is responsible for employing 5 б other staff as the corporation may require, subject to review 7 and concurrence by the board and office of the Chief Financial 8 Officer.

9 b. The board shall create a Market Accountability Advisory Committee to assist the corporation in developing 10 awareness of its rates and its customer and agent service 11 levels in relationship to the voluntary market insurers 12 writing similar coverage. The members of the advisory 13 14 committee shall consist of the following 11 persons, one of whom must be elected chair by the members of the committee: 15 four representatives, one appointed by the Florida Association 16 of Insurance Agents, one by the Florida Association of 17 18 Insurance and Financial Advisors, one by the Professional 19 Insurance Agents of Florida, and one by the Latin American Association of Insurance Agencies; three representatives 20 appointed by the insurers with the three highest voluntary 21 22 market share of residential property insurance business in the 23 state; one representative from the Office of Insurance 24 Regulation; one consumer appointed by the board who is insured by the corporation at the time of appointment to the 25 committee; one representative appointed by the Florida 26 Association of Realtors; and one representative appointed by 27 28 the Florida Bankers Association. All members must serve for 29 3-year terms and may serve for consecutive terms. The committee shall report to the corporation at each board 30 meeting on insurance market issues which may include rates and 31

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1 rate competition with the voluntary market; service, including 2 policy issuance, claims processing, and general responsiveness 3 to policyholders, applicants, and agents; and matters relating 4 to depopulation.

5 5. Must provide a procedure for determining the6 eligibility of a risk for coverage, as follows:

7 a. Subject to the provisions of s. 627.3517, with 8 respect to personal lines residential risks, if the risk is 9 offered coverage from an authorized insurer at the insurer's approved rate under either a standard policy including wind 10 coverage or, if consistent with the insurer's underwriting 11 rules as filed with the office, a basic policy including wind 12 13 coverage, the risk is not eligible for any policy issued by 14 the corporation. If the risk is not able to obtain any such offer, the risk is eligible for either a standard policy 15 including wind coverage or a basic policy including wind 16 coverage issued by the corporation; however, if the risk could 17 18 not be insured under a standard policy including wind coverage regardless of market conditions, the risk shall be eligible 19 for a basic policy including wind coverage unless rejected 20 under subparagraph 8. The corporation shall determine the type 21 22 of policy to be provided on the basis of objective standards 23 specified in the underwriting manual and based on generally 24 accepted underwriting practices.

(I) If the risk accepts an offer of coverage through the market assistance plan or an offer of coverage through a mechanism established by the corporation before a policy is issued to the risk by the corporation or during the first 30 days of coverage by the corporation, and the producing agent who submitted the application to the plan or to the

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corporation is not currently appointed by the insurer, the 1 2 insurer shall: 3 (A) Pay to the producing agent of record of the policy, for the first year, an amount that is the greater of 4 the insurer's usual and customary commission for the type of 5 policy written or a fee equal to the usual and customary б 7 commission of the corporation; or 8 (B) Offer to allow the producing agent of record of the policy to continue servicing the policy for a period of 9 not less than 1 year and offer to pay the agent the greater of 10 the insurer's or the corporation's usual and customary 11 commission for the type of policy written. 12 13 14 If the producing agent is unwilling or unable to accept appointment, the new insurer shall pay the agent in accordance 15 with sub-sub-subparagraph (A). 16 (II) When the corporation enters into a contractual 17 18 agreement for a take-out plan, the producing agent of record of the corporation policy is entitled to retain any unearned 19 commission on the policy, and the insurer shall: 20 (A) Pay to the producing agent of record of the 21 corporation policy, for the first year, an amount that is the 2.2 23 greater of the insurer's usual and customary commission for 24 the type of policy written or a fee equal to the usual and customary commission of the corporation; or 25 (B) Offer to allow the producing agent of record of 26 the corporation policy to continue servicing the policy for a 27 period of not less than 1 year and offer to pay the agent the 28 29 greater of the insurer's or the corporation's usual and customary commission for the type of policy written. 30 31

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If the producing agent is unwilling or unable to accept 1 2 appointment, the new insurer shall pay the agent in accordance with sub-sub-subparagraph (A). 3 4 b. With respect to commercial lines residential risks, if the risk is offered coverage under a policy including wind 5 coverage from an authorized insurer at its approved rate, the б 7 risk is not eligible for any policy issued by the corporation. 8 If the risk is not able to obtain any such offer, the risk is 9 eligible for a policy including wind coverage issued by the corporation. 10 (I) If the risk accepts an offer of coverage through 11 the market assistance plan or an offer of coverage through a 12 mechanism established by the corporation before a policy is 13 14 issued to the risk by the corporation or during the first 30 days of coverage by the corporation, and the producing agent 15 who submitted the application to the plan or the corporation 16 is not currently appointed by the insurer, the insurer shall: 17 18 (A) Pay to the producing agent of record of the 19 policy, for the first year, an amount that is the greater of the insurer's usual and customary commission for the type of 20 policy written or a fee equal to the usual and customary 21 22 commission of the corporation; or 23 (B) Offer to allow the producing agent of record of 24 the policy to continue servicing the policy for a period of not less than 1 year and offer to pay the agent the greater of 25 the insurer's or the corporation's usual and customary 26 commission for the type of policy written. 27 28 29 If the producing agent is unwilling or unable to accept appointment, the new insurer shall pay the agent in accordance 30 31 with sub-sub-sub-subparagraph (A).

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(II) When the corporation enters into a contractual 1 2 agreement for a take-out plan, the producing agent of record 3 of the corporation policy is entitled to retain any unearned commission on the policy, and the insurer shall: 4 5 (A) Pay to the producing agent of record of the corporation policy, for the first year, an amount that is the б 7 greater of the insurer's usual and customary commission for 8 the type of policy written or a fee equal to the usual and 9 customary commission of the corporation; or (B) Offer to allow the producing agent of record of 10 the corporation policy to continue servicing the policy for a 11 period of not less than 1 year and offer to pay the agent the 12 13 greater of the insurer's or the corporation's usual and 14 customary commission for the type of policy written. 15 If the producing agent is unwilling or unable to accept 16 appointment, the new insurer shall pay the agent in accordance 17 18 with sub-sub-subparagraph (A). 6. Must include rules for classifications of risks and 19 rates therefor. 20 7. Must provide that if premium and investment income 21 for an account attributable to a particular calendar year are 2.2 23 in excess of projected losses and expenses for the account 24 attributable to that year, such excess shall be held in surplus in the account. Such surplus shall be available to 25 defray deficits in that account as to future years and shall 26 be used for that purpose prior to assessing assessable 27 28 insurers and assessable insureds as to any calendar year. 29 8. Must provide objective criteria and procedures to be uniformly applied for all applicants in determining whether 30 31 an individual risk is so hazardous as to be uninsurable. In

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making this determination and in establishing the criteria and 1 2 procedures, the following shall be considered: 3 a. Whether the likelihood of a loss for the individual risk is substantially higher than for other risks of the same 4 5 class; and b. Whether the uncertainty associated with the б 7 individual risk is such that an appropriate premium cannot be 8 determined. 9 The acceptance or rejection of a risk by the corporation shall 10 be construed as the private placement of insurance, and the 11 provisions of chapter 120 shall not apply. 12 13 9. Must provide that the corporation shall make its 14 best efforts to procure catastrophe reinsurance at reasonable rates, to cover its projected 100-year probable maximum loss 15 as determined by the board of governors. 16 10. Must provide that in the event of regular deficit 17 18 assessments under sub-subparagraph (b)3.a. or sub-subparagraph (b)3.b., in the personal lines account, the commercial lines 19 residential account, or the high-risk account, the corporation 20 shall levy upon corporation policyholders in its next rate 21 filing, or by a separate rate filing solely for this purpose, 2.2 23 a market equalization surcharge arising from a regular 24 assessment in such account in a percentage equal to the total amount of such regular assessments divided by the aggregate 25 statewide direct written premium for subject lines of business 26 for the prior calendar year. Market equalization surcharges 27 28 under this subparagraph are not considered premium and are not 29 subject to commissions, fees, or premium taxes; however, failure to pay a market equalization surcharge shall be 30 31 treated as failure to pay premium.

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11. The policies issued by the corporation must 1 2 provide that, if the corporation or the market assistance plan 3 obtains an offer from an authorized insurer to cover the risk at its approved rates, the risk is no longer eligible for 4 renewal through the corporation. 5 12. Corporation policies and applications must include б 7 a notice that the corporation policy could, under this 8 section, be replaced with a policy issued by an authorized insurer that does not provide coverage identical to the 9 coverage provided by the corporation. The notice shall also 10 specify that acceptance of corporation coverage creates a 11 conclusive presumption that the applicant or policyholder is 12 13 aware of this potential. 14 13. May establish, subject to approval by the office, different eligibility requirements and operational procedures 15 for any line or type of coverage for any specified county or 16 area if the board determines that such changes to the 17 18 eligibility requirements and operational procedures are justified due to the voluntary market being sufficiently 19 stable and competitive in such area or for such line or type 20 of coverage and that consumers who, in good faith, are unable 21 22 to obtain insurance through the voluntary market through 23 ordinary methods would continue to have access to coverage 24 from the corporation. When coverage is sought in connection with a real property transfer, such requirements and 25 procedures shall not provide for an effective date of coverage 26 later than the date of the closing of the transfer as 27 established by the transferor, the transferee, and, if 28 29 applicable, the lender. 30 14. Must provide that, with respect to the high-risk

31 account, any assessable insurer with a surplus as to

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policyholders of \$25 million or less writing 25 percent or 1 2 more of its total countrywide property insurance premiums in 3 this state may petition the office, within the first 90 days of each calendar year, to qualify as a limited apportionment 4 company. In no event shall a limited apportionment company be 5 required to participate in the portion of any assessment, б 7 within the high-risk account, pursuant to sub-subparagraph 8 (b)3.a. or sub-subparagraph (b)3.b. in the aggregate which 9 exceeds \$50 million after payment of available high-risk account funds in any calendar year. However, a limited 10 apportionment company shall collect from its policyholders any 11 emergency assessment imposed under sub-subparagraph (b)3.d. 12 13 The plan shall provide that, if the office determines that any 14 regular assessment will result in an impairment of the surplus of a limited apportionment company, the office may direct that 15 all or part of such assessment be deferred as provided in 16 subparagraph (g)4. However, there shall be no limitation or 17 18 deferment of an emergency assessment to be collected from 19 policyholders under sub-subparagraph (b)3.d. 20 15. Must provide that the corporation appoint as its licensed agents only those agents who also hold an appointment 21

as defined in s. 626.015(3) with an insurer who at the time of the agent's initial appointment by the corporation is authorized to write and is actually writing personal lines residential property coverage, commercial residential property coverage, or commercial nonresidential property coverage within the state.

(d)1. It is the intent of the Legislature that the rates for coverage provided by the corporation be actuarially sound and not competitive with approved rates charged in the admitted voluntary market, so that the corporation functions

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as a residual market mechanism to provide insurance only when
 the insurance cannot be procured in the voluntary market.
 Rates shall include an appropriate catastrophe loading factor
 that reflects the actual catastrophic exposure of the
 corporation.

6 2. For each county, the average rates of the 7 corporation for each line of business for personal lines 8 residential policies excluding rates for wind-only policies 9 shall be no lower than the average rates charged by the insurer that had the highest average rate in that county among 10 the 20 insurers with the greatest total direct written premium 11 in the state for that line of business in the preceding year, 12 13 except that with respect to mobile home coverages, the average 14 rates of the corporation shall be no lower than the average rates charged by the insurer that had the highest average rate 15 in that county among the 5 insurers with the greatest total 16 written premium for mobile home owner's policies in the state 17 18 in the preceding year.

3. Rates for personal lines residential wind-only 19 policies must be actuarially sound and not competitive with 20 21 approved rates charged by authorized insurers. However, for 22 personal lines residential wind only policies issued or 23 renewed between July 1, 2002, and June 30, 2003, the maximum 24 premium increase must be no greater than 10 percent of the 25 Florida Windstorm Underwriting Association premium for that 26 policy in effect on June 30, 2002, as adjusted for coverage 27 changes and seasonal occupancy surcharges. For personal lines 28 residential wind only policies issued or renewed between July 29 2003, and June 30, 2004, the corporation shall use its existing filed and approved wind only rating and 30 classification plans, provided, however, that the maximum 31

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1 premium increase must be no greater than 20 percent of the 2 premium for that policy in effect on June 30, 2003, as adjusted for coverage changes and seasonal occupancy 3 4 surcharges. Corporation rate manuals shall include a rate surcharge for seasonal occupancy. To ensure that personal 5 lines residential wind-only rates effective on or after July б 7 1, 2004, are not competitive with approved rates charged by 8 authorized insurers, the corporation, in conjunction with the 9 office, shall develop a wind-only ratemaking methodology, which methodology shall be contained in  $\underline{each} \ \underline{a}$  rate filing 10 made by the corporation with the office by January 1, 2004. If 11 the office thereafter determines that the wind-only rates or 12 13 rating factors filed by the corporation fail to comply with 14 the wind-only ratemaking methodology provided for in this subsection, it shall so notify the corporation and require the 15 corporation to amend its rates or rating factors to come into 16 compliance within 90 days of notice from the office. The 17 18 office shall report to the Speaker of the House of 19 Representatives and the President of the Senate on the provisions of the wind only ratemaking methodology by January 20 <del>31, 2004.</del> 21 22 4. For the purposes of establishing a pilot program to evaluate issues relating to the availability and affordability 23 24 of insurance in an area where historically there has been little market competition, the provisions of subparagraph 2. 25 do not apply to coverage provided by the corporation in Monroe 26 County if the office determines that a reasonable degree of 27 28 competition does not exist for personal lines residential 29 policies. The provisions of subparagraph 3. do not apply to coverage provided by the corporation in Monroe County if the 30 office determines that a reasonable degree of competition does 31

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not exist for personal lines residential policies in the area 1 2 of that county which is eligible for wind-only coverage. In 3 this county, the rates for personal lines residential coverage shall be actuarially sound and not excessive, inadequate, or 4 5 unfairly discriminatory and are subject to the other provisions of the paragraph and s. 627.062. The commission б 7 shall adopt rules establishing the criteria for determining 8 whether a reasonable degree of competition exists for personal 9 lines residential policies in Monroe County. By March 1, 2006, the office shall submit a report to the Legislature providing 10 an evaluation of the implementation of the pilot program 11 affecting Monroe County. 12 13 5.4. Rates for commercial lines coverage shall not be 14 subject to the requirements of subparagraph 2., but shall be subject to all other requirements of this paragraph and s. 15 627.062. 16 6.5. Nothing in this paragraph shall require or allow 17 18 the corporation to adopt a rate that is inadequate under s. 19 627.062. 7.6. The corporation shall certify to the office at 20 least twice annually that its personal lines rates comply with 21 22 the requirements of subparagraphs 1. and 2. If any adjustment 23 in the rates or rating factors of the corporation is necessary 24 to ensure such compliance, the corporation shall make and implement such adjustments and file its revised rates and 25 rating factors with the office. If the office thereafter 26 determines that the revised rates and rating factors fail to 27 28 comply with the provisions of subparagraphs 1. and 2., it 29 shall notify the corporation and require the corporation to amend its rates or rating factors in conjunction with its next 30 31 rate filing. The office must notify the corporation by

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electronic means of any rate filing it approves for any 1 2 insurer among the insurers referred to in subparagraph 2. 3 8.7. In addition to the rates otherwise determined 4 pursuant to this paragraph, the corporation shall impose and collect an amount equal to the premium tax provided for in s. 5 624.509 to augment the financial resources of the corporation. б 7 9.8.a. To assist the corporation in developing 8 additional ratemaking methods to assure compliance with 9 subparagraphs 1. and 4., the corporation shall appoint a rate methodology panel consisting of one person recommended by the 10 Florida Association of Insurance Agents, one person 11 recommended by the Professional Insurance Agents of Florida, 12 13 one person recommended by the Florida Association of Insurance 14 and Financial Advisors, one person recommended by the insurer with the highest voluntary market share of residential 15 property insurance business in the state, one person 16 recommended by the insurer with the second-highest voluntary 17 18 market share of residential property insurance business in the state, one person recommended by an insurer writing commercial 19 residential property insurance in this state, one person 20 recommended by the Office of Insurance Regulation, and one 21 board member designated by the board chairman, who shall serve 2.2 23 as chairman of the panel. 24 b. By January 1, 2004, the rate methodology panel shall provide a report to the corporation of its findings and 25 recommendations for the use of additional ratemaking methods 26 and procedures, including the use of a rate equalization 27 28 surcharge in an amount sufficient to assure that the total

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cost of coverage for policyholders or applicants to the corporation is sufficient to comply with subparagraph 1.

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1	c. Within 30 days after such report, the corporation
2	shall present to the President of the Senate, the Speaker of
3	the House of Representatives, the minority party leaders of
4	each house of the Legislature, and the chairs of the standing
5	committees of each house of the Legislature having
б	jurisdiction of insurance issues, a plan for implementing the
7	additional ratemaking methods and an outline of any
8	legislation needed to facilitate use of the new methods.
9	d. The plan must include a provision that producer
10	commissions paid by the corporation shall not be calculated in
11	such a manner as to include any rate equalization surcharge.
12	However, without regard to the plan to be developed or its
13	implementation, producer commissions paid by the corporation
14	for each account, other than the quota share primary program,
15	shall remain fixed as to percentage, effective rate,
16	calculation, and payment method until January 1, 2004.
17	<u>10.9.</u> By January 1, 2004, the corporation shall
18	develop a notice to policyholders or applicants that the rates
19	of Citizens Property Insurance Corporation are intended to be
20	higher than the rates of any admitted carrier and providing
21	other information the corporation deems necessary to assist
22	consumers in finding other voluntary admitted insurers willing
23	to insure their property.
24	Section 8. Section 627.40951, Florida Statutes, is
25	created to read:
26	627.40951 Standard personal lines residential
27	insurance policy
28	(1) The Legislature finds that many consumers who
29	filed property loss claims as a result of the hurricanes that
30	struck this state in 2004 were inadequately insured due to the
31	difficulty consumers encounter in trying to understand the
1	complex nature of property insurance policies. The purpose and
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2	intent of this section is to have property and casualty
3	insurers offer standard personal lines residential property
4	insurance policies and standard checklists of policy contents,
5	in accordance with s. 627.4143, to consumers and to ensure
6	that these policies and checklists are written in a simple
7	format with easily readable language that will enable most
8	consumers to understand the principal benefits and coverage
9	provided in the policy; the principal exclusions and
10	limitations or reductions contained in the policy, including,
11	but not limited to, deductibles, coinsurance, and any other
12	limitations or reductions; and any additional coverage
13	provided through any rider or endorsement that accompanies the
14	policy and renewal or cancellation provisions.
15	(2) The Chief Financial Officer shall appoint an
16	advisory committee composed of two representatives of insurers
17	currently selling personal lines residential property
18	insurance coverage, two representatives of property and
19	casualty agents, two representatives of consumers, two
20	representatives of the Commissioner of Insurance Regulation,
21	and the Insurance Consumer Advocate or her or his designee.
22	The Chief Financial Officer or her or his designee shall serve
23	as chair of the committee. The committee shall develop policy
24	language for coverage that represents general industry
25	standards in the market for comprehensive coverage under
26	personal lines residential insurance policies and shall
27	develop a checklist to be used with each type of personal
28	lines residential property insurance policy. The committee
29	shall review policies and related forms written by Insurance
30	Services Office, Inc. The committee shall file a report
31	containing its recommendations to the President of the Senate

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and the Speaker of the House of Representatives by January 15, 1 2 2006. No insurer shall be required to offer the standard policy unless required by further act of the Legislature. 3 4 Section 9. Subsection (1) of section 627.411, Florida Statutes, is amended to read: 5 6 627.411 Grounds for disapproval.--7 (1) The office shall disapprove any form filed under 8 s. 627.410, or withdraw any previous approval thereof, only if 9 the form: (a) Is in any respect in violation of, or does not 10 comply with, this code. 11 (b) Contains or incorporates by reference, where such 12 13 incorporation is otherwise permissible, any inconsistent, 14 ambiguous, or misleading clauses, or exceptions and conditions which deceptively affect the risk purported to be assumed in 15 the general coverage of the contract. 16 (c) Has any title, heading, or other indication of its 17 18 provisions which is misleading. Is printed or otherwise reproduced in such manner 19 (d) as to render any material provision of the form substantially 20 illegible. 21 22 (e) Is for residential property insurance and contains provisions that are unfair or inequitable or encourage 23 24 misrepresentation. (f)(e) Is for health insurance, and: 25 1. Provides benefits that are unreasonable in relation 26 to the premium charged .. + 27 28 2. Contains provisions that are unfair or inequitable 29 or contrary to the public policy of this state or that 30 encourage misrepresentation.+ 31

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3. Contains provisions that apply rating practices 1 2 that result in unfair discrimination pursuant to s. 626.9541(1)(q)2. 3 (q)(f) Excludes coverage for human immunodeficiency 4 virus infection or acquired immune deficiency syndrome or 5 contains limitations in the benefits payable, or in the terms б 7 or conditions of such contract, for human immunodeficiency 8 virus infection or acquired immune deficiency syndrome which 9 are different than those which apply to any other sickness or medical condition. 10 Section 10. Paragraphs (d) and (e) are added to 11 subsection (2) of section 627.4133, Florida Statutes, to read: 12 13 627.4133 Notice of cancellation, nonrenewal, or 14 renewal premium. --(2) With respect to any personal lines or commercial 15 residential property insurance policy, including, but not 16 limited to, any homeowner's, mobile home owner's, farmowner's, 17 18 condominium association, condominium unit owner's, apartment 19 building, or other policy covering a residential structure or its contents: 20 (d)1. Upon a declaration of an emergency pursuant to 21 22 s. 252.36 and the filing of an order by the Commissioner of 23 Insurance Regulation, an insurer may not cancel or nonrenew a 24 personal residential or commercial residential property insurance policy covering a dwelling or residential property 25 located in this state which has been damaged as a result of a 26 hurricane or wind loss that is the subject of the declaration 27 28 of emergency for a period of 90 days after the dwelling or 29 residential property has been repaired. A structure is deemed to be repaired when substantially completed and restored to 30 31

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the extent that it is insurable by another authorized insurer 1 2 that is writing policies in this state. 3 However, an insurer or agent may cancel or nonrenew 2. such a policy prior to the repair of the dwelling or 4 5 residential property: б a. Upon 10 days' notice for nonpayment of premium; or 7 b. Upon 45 days' notice: 8 (I) For a material misstatement or fraud related to 9 the claim; (II) If the insurer determines that the insured has 10 unreasonably caused a delay in the repair of the dwelling; or 11 (III) If the insurer has paid policy limits. 12 13 If the insurer elects to nonrenew a policy covering 14 a property that has been damaged, the insurer shall provide at least 90 days' notice to the insured that the insurer intends 15 to nonrenew the policy 90 days after the dwelling or 16 residential property has been repaired. Nothing in this 17 18 paragraph shall prevent the insurer from canceling or 19 nonrenewing the policy 90 days after the repairs are complete for the same reasons the insurer would otherwise have canceled 20 or nonrenewed the policy but for the limitations of 21 22 subparagraph 1. The Financial Services Commission may adopt 23 rules, and the Commissioner of Insurance Regulation may issue 24 orders, necessary to implement this paragraph. 4. This paragraph shall also apply to personal 25 residential and commercial residential policies covering 26 property that was damaged as the result of Tropical Storm 27 2.8 Bonnie, Hurricane Charley, Hurricane Frances, Hurricane Ivan, 29 or Hurricane Jeanne. (e) If any cancellation or nonrenewal of a policy 30 subject to this subsection is to take effect during the 31

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duration of a hurricane as defined in s. 627.4025(2)(c), the 1 2 effective date of such cancellation or nonrenewal is extended until the end of the duration of such hurricane. The insurer 3 may collect premium at the prior rates or the rates then in 4 effect for the period of time for which coverage is extended. 5 This paragraph does not apply to any property with respect to б 7 which replacement coverage has been obtained and which is in 8 effect for a claim occurring during the duration of the 9 hurricane. Section 11. Effective January 1, 2006, section 10 627.4143, Florida Statutes, is amended to read: 11 627.4143 Outline of coverage.--12 13 (1) No private passenger automobile or basic 14 homeowner's policy shall be delivered or issued for delivery in this state unless an appropriate outline of coverage has 15 been delivered prior to issuance of the policy or accompanies 16 17 the policy when issued. 18 (2) The outline of coverage for a private passenger 19 motor vehicle insurance policy shall contain all of the following: 20 (a) A brief description of the principal benefits and 21 coverage provided in the policy, broken down by each class or 2.2 23 type of coverage provided under the policy for which a premium 24 is charged, and itemization of the applicable premium. (b) A summary statement of the principal exclusions 25 and limitations or reductions contained in the policy by class 26 or type, including, but not limited to, deductibles, 27 28 coinsurance, and any other limitations or reductions. 29 (c) A summary statement of any renewal or cancellation 30 provisions. 31

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(d) A description of the credit or surcharge plan that 1 2 is being applied. The description may display numerical or 3 alphabetical codes on the declarations page or premium notice to enable the insured to determine the reason or reasons why 4 her or his policy is being surcharged or is receiving a 5 б credit. 7 (e) A list of any additional coverage provided through 8 any rider or endorsement which accompanies the policy. The list shall contain a descriptive reference to each additional 9 coverage, rather than solely a reference to a form or code 10 number. 11 12 (f) For a private passenger motor vehicle insurance 13 policy, The extent of coverage provided to the insured in the 14 event of collision damage to a rental vehicle rented by the insured. The proof-of-insurance card required by s. 316.646 15 must also specify whether rental car coverage is provided, and 16 may refer to the outline of coverage as to the details or 17 18 extent of coverage. 19 (3) A basic homeowners', mobile homeowners', dwelling, or condominium unit owners' policy may not be delivered or 20 21 issued for delivery in this state unless a comprehensive 22 checklist of coverage on a form adopted by the commission and an appropriate outline of coverage have been delivered prior 23 24 to issuance of the policy or accompanies the policy when issued. The commission shall, by rule, adopt a form for the 25 checklist for each type of policy to which this subsection 26 applies. Each form shall indicate that it was adopted by the 27 28 commission. 29 (a) The checklist must contain a list of the standard provisions and elements that may typically be included in 30 these policies, whether or not they are included in the 31

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1	particular policy being issued, in a format that allows the
2	insurer to place a check mark next to the provisions elements
3	that are included so that the consumer can see both what is
4	included and what is not included in the policy. As an
5	alternative to checking the boxes on the checklist, an insurer
6	may delete the check boxes from the form and replace them with
7	text indicating whether the provision's elements are included
8	or not. Limits of liability shall be listed for each item. The
9	checklist must include, but is not limited to, the following:
10	1. Property coverage for the principal premises shown
11	in the declarations.
12	2. Property coverage for other structures on the
13	residence premises.
14	3. Whether the principal premises and other structures
15	are insured against the following perils:
16	<u>a. Fire.</u>
17	b. Lightning.
18	<u>c. Explosion.</u>
19	<u>d. Hurricane loss.</u>
20	e. Nonhurricane wind loss.
21	<u>f.</u> Collapse.
22	g. Mold.
23	h. Sinkhole loss.
24	i. Vandalism.
25	4. Personal property coverage.
26	5. Whether personal property is insured against the
27	following perils:
28	<u>a. Fire.</u>
29	b. Lightning.
30	<u>c. Hurricane loss.</u>
31	d. Nonhurricane wind loss.

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1	e. Collapse.
2	<u>f. Mold.</u>
3	g. Sinkhole loss.
4	<u>h. Theft.</u>
5	6. The following additional coverages:
б	<u>a. Debris removal.</u>
7	b. Loss assessment.
8	c. Additional living expenses.
9	7. Personal liability coverage.
10	8. Medical payments coverage.
11	9. Discounts applied to the premium.
12	10. Deductibles for loss due to hurricane and loss to
13	other perils.
14	11. Building ordinance or law coverage.
15	12. Replacement cost coverage.
16	13. Actual cash value coverage.
17	(b) The forms shall allow insurers to place other
18	coverages on the checklists which may or may not be included
19	in the insurer's policies.
20	(c) The outline of coverage must contain:
21	1. A brief description of the principal benefits and
22	coverage provided in the policy, broken down by each class or
23	type of coverage provided under the policy for which a premium
24	is charged, and itemization of the applicable premium.
25	2. A summary statement of the principal exclusions and
26	limitations or reductions contained in the policy by class or
27	type, including, but not limited to, deductibles, coinsurance,
28	and any other limitations or reductions.
29	3. A summary statement of any renewal or cancellation
30	provisions.
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4. A description of the credit or surcharge plan that 1 2 is being applied. The description may display numerical or 3 alphabetical codes on the declarations page or premium notice to enable the insured to determine the reason or reasons why 4 her or his policy is being surcharged or is receiving a 5 credit. б 7 5. A summary of any additional coverage provided 8 through any rider or endorsement that accompanies the policy. 9 (4) (3) The outline of coverage for a private passenger motor vehicle policy is required only on the initial 10 policy issued by an insurer. The outline of coverage and the 11 checklist for a basic homeowners', mobile homeowners', 12 13 dwelling, or condominium unit owners' policy is required on 14 the initial policy and each renewal thereof issued by an insurer. 15 (5) (4) An insurer must insert the following language 16 17 on the outline of coverage: 18 " The following outline of coverage or checklist is for 19 informational purposes only. Florida law prohibits this 20 outline or checklist from changing any of the provisions of 21 22 the insurance contract which is the subject of this 23 outline. Any endorsement regarding changes in types of 24 coverage, exclusions, limitations, reductions, deductibles, coinsurance, renewal provisions, cancellation provisions, 25 surcharges, or credits will be sent separately." 26 (6) (5) Neither this section nor the outline of 27 28 coverage or checklist mandated by this section alters or 29 modifies the terms of the insurance contract, creates a cause of action, or is admissible in any civil action. 30 31

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Section 12. Effective October 1, 2005, subsections 1 2 (3), (4), (8), and (9) of section 627.701, Florida Statutes, 3 as amended by section 4 of chapter 2004-480, Laws of Florida, are amended to read: 4 5 627.701 Liability of insureds; coinsurance; deductibles.-б 7 (3)(a) A policy of residential property insurance 8 shall include a deductible amount applicable to hurricane or wind losses no lower than \$500 and no higher than 2 percent of 9 the policy dwelling limits with respect to personal lines 10 residential risks, and no higher than 3 percent of the policy 11 limits with respect to commercial lines residential risks; 12 13 however, if a risk was covered on August 24, 1992, under a 14 policy having a higher deductible than the deductibles allowed by this paragraph, a policy covering such risk may include a 15 deductible no higher than the deductible in effect on August 16 24, 1992. Notwithstanding the other provisions of this 17 18 paragraph, a personal lines residential policy covering a risk valued at \$50,000 or less may include a deductible amount 19 attributable to hurricane or wind losses no lower than \$250, 20 and a personal lines residential policy covering a risk valued 21 22 at \$100,000 or more may include a deductible amount 23 attributable to hurricane  $\frac{10}{5}$  or wind losses no higher than <u>10</u> 5 24 percent of the policy limits unless subject to a higher deductible on August 24, 1992; however, no maximum deductible 25 is required with respect to a personal lines residential 26 policy covering a risk valued at more than \$500,000. An 27 28 insurer may require a higher deductible, provided such 29 deductible is the same as or similar to a deductible program lawfully in effect on June 14, 1995. In addition to the 30 31 deductible amounts authorized by this paragraph, an insurer

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1 may also offer policies with a copayment provision under 2 which, after exhaustion of the deductible, the policyholder is 3 responsible for 10 percent of the next \$10,000 of insured 4 hurricane or wind losses.

(b)1. Except as otherwise provided in this paragraph, 5 prior to issuing a personal lines residential property б 7 insurance policy on or after January 1, 2006 April 1, 1996, or 8 prior to the first renewal of a residential property insurance 9 policy on or after January 1, 2006 April 1, 1996, the insurer must offer alternative deductible amounts applicable to 10 hurricane or wind losses equal to \$500, and 2 percent, 5 11 percent, and 10 percent of the policy dwelling limits, unless 12 13 the specific percentage 2 percent deductible is less than 14 \$500. The written notice of the offer shall specify the hurricane or wind deductible to be applied in the event that 15 the applicant or policyholder fails to affirmatively choose a 16 hurricane deductible. The insurer must provide such 17 18 policyholder with notice of the availability of the deductible amounts specified in this paragraph in a form approved by the 19 office in conjunction with each renewal of the policy. The 20 failure to provide such notice constitutes a violation of this 21 22 code but does not affect the coverage provided under the 23 policy.

24 2. This paragraph does not apply with respect to a 25 deductible program lawfully in effect on June 14, 1995, or to 26 any similar deductible program, if the deductible program 27 requires a minimum deductible amount of no less than 2 percent 28 of the policy limits.

3. With respect to a policy covering a risk with
dwelling limits of at least \$100,000, but less than \$250,000,
the insurer may, in lieu of offering a policy with a \$500

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hurricane or wind deductible as required by subparagraph 1., 1 2 offer a policy that the insurer guarantees it will not nonrenew for reasons of reducing hurricane loss for one 3 renewal period and that contains up to a 2 percent hurricane 4 or wind deductible as required by subparagraph 1. 5 4. With respect to a policy covering a risk with б 7 dwelling limits of \$250,000 or more, the insurer need not 8 offer the \$500 hurricane or wind deductible as required by 9 subparagraph 1., but must, except as otherwise provided in this subsection, offer the other 2 percent hurricane 10 deductibles or wind deductible as required by subparagraph 1. 11 12 (c) In order to provide for the transition from wind 13 deductibles to hurricane deductibles as required by this 14 subsection, an insurer is required to provide wind deductibles meeting the requirements of this subsection until the 15 effective date of the insurer's first rate filing made after 16 January 1, 1997, and is thereafter required to provide 17 18 hurricane deductibles meeting the requirements of this 19 subsection. 20 (4)(a) Any policy that contains a separate hurricane deductible must on its face include in boldfaced type no 21 22 smaller than 18 points the following statement: "THIS POLICY 23 CONTAINS A SEPARATE DEDUCTIBLE FOR HURRICANE LOSSES, WHICH MAY RESULT IN HIGH OUT-OF-POCKET EXPENSES TO YOU." A policy 24 containing a coinsurance provision applicable to hurricane 25 losses must on its face include in boldfaced type no smaller 26 than 18 points the following statement: "THIS POLICY CONTAINS 27 28 A CO-PAY PROVISION THAT MAY RESULT IN HIGH OUT-OF-POCKET 29 EXPENSES TO YOU." (b) Beginning October 1, 2005, for any personal lines 30 residential property insurance policy containing a separate 31

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hurricane deductible, the insurer shall compute and 1 2 prominently display the actual dollar value of the hurricane deductible on the declarations page of the policy at issuance 3 and, for renewal, on the renewal declarations page of the 4 policy or on the premium renewal notice. 5 б (c) Beginning October 1, 2005, for any personal lines 7 residential property insurance policy containing an inflation 8 guard rider, the insurer shall compute and prominently display 9 the actual dollar value of the hurricane deductible on the declarations page of the policy at issuance and, for renewal, 10 on the renewal declarations page of the policy or on the 11 premium renewal notice. In addition, beginning October 1, 12 13 2005, for any personal lines residential property insurance 14 policy containing an inflation guard rider, the insurer shall notify the policyholder of the possibility that the hurricane 15 deductible may be higher than indicated when loss occurs due 16 to application of the inflation guard rider. Such notification 17 18 shall be made on the declarations page of the policy at 19 issuance and, for renewal, on the renewal declarations page of the policy or on the premium renewal notice. 20 (8)(a) The Legislature finds that property insurance 21 22 coverage has become unaffordable for a significant number of 23 mobile home owners, as evidenced by reports that up to 100,000 24 mobile home owners have terminated their insurance coverage 25 because they cannot afford to pay approved rates charged in voluntary or residual markets. The Legislature 26 the further finds that additional flexibility in available coverages will 27 2.8 enable mobile home owners to obtain affordable insurance and 29 increase capacity. 30 (b) Notwithstanding the provisions of subsection with respect to mobile home policies: 31

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1. The deductible for hurricane coverage may not 1 2 exceed 10 percent of the property value if the property is not subject to any liens and may not exceed 5 percent of the 3 4 property value if the property is subject to any liens. 5 2. The insurer need not make the offers required by б paragraph (3)(b). 7 (8) (9) Notwithstanding the other provisions of this 8 section or of other law, but only as to hurricane coverage as defined in s. 627.4025 for commercial lines residential 9 coverages, an insurer may offer a deductible in an amount not 10 exceeding 5 percent of the insured value with respect to a 11 condominium association or cooperative association policy, or 12 13 in an amount not exceeding 10 percent of the insured value 14 with respect to any other commercial lines residential policy, if, at the time of such offer and at each renewal, the insurer 15 also offers to the policyholder a deductible in the amount of 16 3 percent of the insured value. Nothing in this subsection 17 18 prohibits any deductible otherwise authorized by this section. All forms by which the offers authorized in this subsection 19 are made or required to be made shall be on forms that are 20 adopted or approved by the commission or office. 21 22 Section 13. Subsection (5) of section 627.701, Florida 23 Statutes, as amended by section 4 of chapter 2004-480, Laws of 24 Florida, is amended to read: 627.701 Liability of Insureds; coinsurance; 25 deductibles.--2.6 27 (5)(a) The hurricane deductible of any personal lines 28 residential property insurance policy issued or renewed on or 29 after May 1, 2005, shall be applied as follows: 30 1.(a) The hurricane deductible shall apply on an 31 annual basis to all covered hurricane losses that occur during

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the calendar year for losses that are covered under one or 1 2 more policies issued by the same insurer or an insurer in the 3 same insurer group. 4 2.(b) If a hurricane deductible applies separately to each of one or more structures insured under a single policy, 5 the requirements of this paragraph subsection apply with б 7 respect to the deductible for each structure. 8 3.(c) If there was a hurricane loss for a prior 9 hurricane or hurricanes during the calendar year, the insurer may apply a deductible to a subsequent hurricane which that is 10 the greater of the remaining amount of the hurricane 11 deductible or the amount of the deductible that applies to 12 13 perils other than a hurricane. Insurers may require 14 policyholders to report hurricane losses that are below the hurricane deductible or to maintain receipts or other records 15 of such hurricane losses in order to apply such losses to 16 subsequent hurricane claims. 17 18 4.(d) If there are hurricane losses in a calendar year 19 on more than one policy issued by the same insurer or an insurer in the same insurer group, the hurricane deductible 20 shall be the highest amount stated in any one of the policies. 21 If a policyholder who had a hurricane loss under the prior 2.2 23 policy is provided or offered a lower hurricane deductible 24 under the new or renewal policy, the insurer must notify the policyholder, in writing, at the time the lower hurricane 25 deductible is provided or offered, that the lower hurricane 26 deductible will not apply until January 1 of the following 27 28 calendar year. 29 (b) For commercial residential property insurance policies issued or renewed on or after January 1, 2006, the 30 31

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insurer must offer the policyholder the following alternative 1 2 hurricane deductibles: 3 1. A hurricane deductible that applies on an annual basis as provided in paragraph (a); and 4 5 2. A hurricane deductible that applies to each б hurricane. 7 Section 14. Effective October 1, 2005, section 8 627.7011, Florida Statutes, is amended to read: 627.7011 Homeowners' policies; offer of replacement 9 cost coverage and law and ordinance coverage .--10 (1) Prior to issuing a homeowner's insurance policy on 11 or after October 1, 2005 June 1, 1994, or prior to the first 12 13 renewal of a homeowner's insurance policy on or after October 14 1, 2005 June 1, 1994, the insurer must offer each of the following: 15 (a) A policy or endorsement providing that any loss 16 which is repaired or replaced will be adjusted on the basis of 17 18 replacement costs not exceeding policy limits as to the dwelling, rather than actual cash value, but not including 19 costs necessary to meet applicable laws and ordinances 20 regulating the construction, use, or repair of any property or 21 22 requiring the tearing down of any property, including the 23 costs of removing debris. 24 (b) A policy or endorsement providing that, subject to other policy provisions, any loss which is repaired or 25 replaced at any location will be adjusted on the basis of 26 replacement costs not exceeding policy limits as to the 27 28 dwelling, rather than actual cash value, and also including 29 costs necessary to meet applicable laws and ordinances regulating the construction, use, or repair of any property or 30 31 requiring the tearing down of any property, including the

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costs of removing debris; however, such additional costs 1 2 necessary to meet applicable laws and ordinances may be limited to either 25 percent or 50 percent of the dwelling 3 limit, as selected by the policyholder, and such coverage 4 shall apply only to repairs of the damaged portion of the 5 б structure unless the total damage to the structure exceeds 50 7 percent of the replacement cost of the structure. 8 9 An insurer is not required to make the offers required by this subsection with respect to the issuance or renewal of a 10 homeowner's policy that contains the provisions specified in 11 paragraph (b) for law and ordinance coverage limited to 25 12 13 percent of the dwelling limit, except that the insurer must 14 offer the law and ordinance coverage limited to 50 percent of the dwelling limit. This subsection does not prohibit the 15 offer of a guaranteed replacement cost policy. 16 (2) Unless the insurer obtains the policyholder's 17 18 written refusal of the policies or endorsements specified in 19 subsection (1), any policy covering the dwelling is deemed to include the coverage specified in paragraph (1)(b). The 20 rejection or selection of alternative coverage shall be made 21 on a form approved by the office. The form shall fully advise 2.2 23 the applicant of the nature of the coverage being rejected. If 24 this form is signed by a named insured, it will be conclusively presumed that there was an informed, knowing 25 rejection of the coverage or election of the alternative 26 coverage on behalf of all insureds. Unless the policyholder 27 28 requests in writing the coverage specified in this section, it 29 need not be provided in or supplemental to any other policy that renews, insures, extends, changes, supersedes, or 30 31 replaces an existing policy when the policyholder has rejected

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the coverage specified in this section or has selected 1 2 alternative coverage. The insurer must provide such 3 policyholder with notice of the availability of such coverage in a form approved by the office at least once every 3 years. 4 The failure to provide such notice constitutes a violation of 5 this code, but does not affect the coverage provided under the б 7 policy. 8 (3) In the event of a loss for which a dwelling or personal property is insured on the basis of replacement 9 costs, the insurer shall pay the replacement cost without 10 reservation or holdback of any depreciation in value, whether 11 or not the insured replaces or repairs the dwelling or 12 13 property. 14 (4) Any homeowner's insurance policy issued or renewed on or after October 1, 2005, must include in bold type no 15 smaller than 18 points the following statement: 16 "LAW AND ORDINANCE COVERAGE IS AN IMPORTANT COVERAGE 17 THAT YOU MAY WISH TO PURCHASE. YOU MAY ALSO NEED TO CONSIDER 18 THE PURCHASE OF FLOOD INSURANCE FROM THE NATIONAL FLOOD 19 INSURANCE PROGRAM. WITHOUT THIS COVERAGE, YOU MAY HAVE 20 UNCOVERED LOSSES. PLEASE DISCUSS THESE COVERAGES WITH YOUR 21 22 INSURANCE AGENT." 23 24 The intent of this subsection is to encourage policyholders to purchase sufficient coverage to protect them in case events 25 excluded from the standard homeowners policy, such as law and 26 ordinance enforcement and flood, combine with covered events 27 to produce damage or loss to the insured property. The intent 28 29 is also to encourage policyholders to discuss these issues with their insurance agent. 30 31

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(5) (3) Nothing in this section shall be construed to 1 2 apply to policies not considered to be "homeowners' policies," 3 as that term is commonly understood in the insurance industry. This section specifically does not apply to mobile home 4 policies. Nothing in this section shall be construed as 5 limiting the ability of any insurer to reject or nonrenew any б 7 insured or applicant on the grounds that the structure does 8 not meet underwriting criteria applicable to replacement cost or law and ordinance policies or for other lawful reasons. 9 Section 15. Effective July 1, 2005, subsections (1) 10 and (7) of section 627.7015, Florida Statutes, are amended, 11 and subsection (2) of that section is reenacted, to read: 12 13 627.7015 Alternative procedure for resolution of 14 disputed property insurance claims. --(1) PURPOSE AND SCOPE. -- This section sets forth a 15 nonadversarial alternative dispute resolution procedure for a 16 mediated claim resolution conference prompted by the need for 17 18 effective, fair, and timely handling of property insurance claims. There is a particular need for an informal, 19 nonthreatening forum for helping parties who elect this 20 procedure to resolve their claims disputes because most 21 22 homeowner's and commercial residential insurance policies 23 obligate insureds to participate in a potentially expensive 24 and time-consuming adversarial appraisal process prior to litigation. The procedure set forth in this section is 25 designed to bring the parties together for a mediated claims 26 settlement conference without any of the trappings or 27 28 drawbacks of an adversarial process. Before resorting to these 29 procedures, insureds and insurers are encouraged to resolve 30 claims as quickly and fairly as possible. This section is 31 available with respect to claims under personal lines and

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commercial residential policies for all claimants and insurers 1 2 prior to commencing the appraisal process, or commencing litigation. If requested by the insured, participation by 3 legal counsel shall be permitted. Mediation under this section 4 is also available to litigants referred to the department by a 5 county court or circuit court. This section does not apply to б 7 commercial coverages, to private passenger motor vehicle 8 insurance coverages, or to disputes relating to liability 9 coverages in policies of property insurance. 10 (2) At the time a first-party claim within the scope of this section is filed, the insurer shall notify all 11 first-party claimants of their right to participate in the 12 mediation program under this section. The department shall 13 14 prepare a consumer information pamphlet for distribution to persons participating in mediation under this section. 15 (7) If the insurer fails to comply with subsection (2) 16 by failing to notify a first-party claimant of its right to 17 18 participate in the mediation program under this section or if 19 the insurer requests the mediation, and the mediation results are rejected by either party, the insured shall not be 20 required to submit to or participate in any contractual loss 21 appraisal process of the property loss damage as a 2.2 23 precondition to legal action for breach of contract against 24 the insurer for its failure to pay the policyholder's claims 25 covered by the policy. Section 16. Subsection (1) of section 627.702, Florida 26 Statutes, is amended to read: 27 28 627.702 Valued policy law.--29 (1)(a) In the event of the total loss of any building, structure, mobile home as defined in s. 320.01(2), or 30 31 manufactured building as defined in s. 553.36(12), located in

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this state and insured by any insurer as to a covered peril, 1 2 in the absence of any change increasing the risk without the 3 insurer's consent and in the absence of fraudulent or criminal fault on the part of the insured or one acting in her or his 4 behalf, the insurer's liability, if any, under the policy for 5 such total loss, if caused by a covered peril, shall be in the б 7 amount of money for which such property was so insured as 8 specified in the policy and for which a premium has been 9 charged and paid. (b) The intent of this subsection is not to deprive an 10 insurer of any proper defense under the policy, to create new 11 or additional coverage under the policy, or to require an 12 13 insurer to pay for a loss caused by a peril other than the 14 covered peril. In furtherance of such legislative intent, when a loss was caused in part by a covered peril and in part by a 15 noncovered peril, paragraph (a) does not apply. In such 16 circumstances, the insurer's liability under this section 17 18 shall be limited to the amount of the loss caused by the covered peril. However, if the covered perils alone would have 19 caused the total loss, paragraph (a) shall apply. The insurer 20 is never liable for more than the amount necessary to repair, 21 22 rebuild, or replace the structure following the total loss, 23 after considering all other benefits actually paid for the 24 total loss. (c) It is the intent of the Legislature that the 25 26 amendment to this section shall not be applied retroactively and shall apply only to claims filed after effective date of 27 28 such amendment. 29 Section 17. Section 627.706, Florida Statutes, is amended to read: 30 627.706 Sinkhole insurance; definitions.--31

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(1) Every insurer authorized to transact property 1 2 insurance in this state shall make available coverage for 3 insurable sinkhole losses on any structure, including contents of personal property contained therein, to the extent provided 4 in the form to which the sinkhole coverage attaches. 5 (2) As used in ss. 627.706-627.7074, and as used in б 7 connection with any policy providing coverage for sinkhole 8 losses: 9 (a) "Sinkhole" means a landform created by subsidence of soil, sediment, or rock as underlying strata are dissolved 10 by ground water. A sinkhole may form by collapse into 11 subterranean voids created by dissolution of limestone or 12 13 dolostone or by subsidence as these strata are dissolved. 14 (b)(2) "Sinkhole loss" means structural damage to the building, including the foundation, caused by sinkhole 15 activity. Contents coverage shall apply only if there is 16 structural damage to the building caused by sinkhole activity. 17 18 (c)(3) "Sinkhole activity loss" means actual physical 19 damage to the property covered arising out of or caused by sudden settlement or systematic weakening collapse of the 20 earth supporting such property only when such settlement or 21 22 systematic weakening collapse results from movement or 23 raveling of soils, sediments, or rock materials into 24 subterranean voids created by the effect action of water on a limestone or similar rock formation. 25 (d) "Engineer" means a person, as defined in s. 26 27 471.005, who has a bachelor degree or higher in engineering 28 with a specialty in the geotechnical engineering field. An 29 engineer must have geotechnical experience and expertise in the identification of sinkhole activity as well as other 30 potential causes of damage to the structure. 31

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(e) "Professional geologist" means a person, as 1 2 defined by s. 492.102, who has a bachelor degree or higher in geology or related earth science with expertise in the geology 3 of Florida. A professional geologist must have geological 4 experience and expertise in the identification of sinkhole 5 activity as well as other potential geologic causes of damage б 7 to the structure. 8 (3)(4) Every insurer authorized to transact property 9 insurance in this state shall make a proper filing with the office for the purpose of extending the appropriate forms of 10 property insurance to include coverage for insurable sinkhole 11 12 losses. 13 Section 18. Section 627.7065, Florida Statutes, is 14 created to read: 627.7065 Database of information relating to 15 sinkholes; the Department of Financial Services and the 16 Department of Environmental Protection .--17 18 (1) The Legislature finds that there has been a 19 dramatic increase in the number of sinkholes and insurance claims for sinkhole damage in the state during the past 10 20 years. Accordingly, the Legislature recognizes the need to 21 22 track current and past sinkhole activity and to make the 23 information available for prevention and remediation 24 activities. The Legislature further finds that the Florida Geological Survey of the Department of Environmental 25 26 Protection has created a partial database of some sinkholes identified in Florida, although the database is not reflective 27 28 of all sinkholes or insurance claims for sinkhole damage. The 29 Legislature determines that creating a complete electronic database of sinkhole activity serves an important purpose in 30 31

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protecting the public and in studying property claims 1 2 activities in the insurance industry. 3 (2) The Department of Financial Services, including 4 the employee of the Division of Consumer Services designated 5 as the primary contact for consumers on issues relating to sinkholes, and the Office of the Insurance Consumer Advocate б 7 shall consult with the Florida Geological Survey and the 8 Department of Environmental Protection to implement a 9 statewide automated database of sinkholes and related activity identified in the state. 10 (3) Representatives of the Department of Financial 11 Services, with the agreement of the Department of 12 13 Environmental Protection, shall determine the form and content 14 of the database. The content may include standards for reporting and investigating sinkholes for inclusion in the 15 database and requirements for insurers to report to the 16 departments the receipt of claims involving sinkhole loss and 17 18 other similar activities. The Department of Financial Services 19 may require insurers to report present and past data of sinkhole claims. The database also may include information of 20 damage due to ground settling and other subsidence activity. 21 (4) The Department of Financial Services may manage 2.2 23 the database or may contract for its management and 24 maintenance. The Department of Environmental Protection shall investigate reports of sinkhole activity and include its 25 findings and investigations in the database. 26 (5) The Department of Environmental Protection, in 27 28 consultation with the Department of Financial Services, shall 29 present a report of activities relating to the sinkhole 30 database, including recommendations regarding the database and similar matters, to the Governor, the Speaker of the House of 31

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Representatives, the President of the Senate, and the Chief 1 2 Financial Officer by December 31, 2005. The report may consider the need for the Legislature to create an entity to 3 study the increase in sinkhole activity in the state and other 4 similar issues relating to sinkhole damage, including 5 recommendations and costs for staffing the entity. The report б 7 may include other information, as appropriate. 8 (6) The Department of Financial Services, in consultation with the Department of Environmental Protection, 9 may adopt rules to implement this section. 10 Section 19. Section 627.707, Florida Statutes, is 11 amended to read: 12 13 627.707 Minimum Standards for investigation of 14 sinkhole claims by insurers; nonrenewals .--(1) Upon receipt of a claim for a sinkhole loss, an 15 insurer must meet the following minimum standards in 16 investigating a claim: 17 18 (1) (a) Upon receipt of a claim for a sinkhole loss, 19 The insurer must make an inspection of the insured's premises to determine if there has been physical damage to the 20 structure which may might be the result of sinkhole activity. 21 22 (b) If, upon the investigation pursuant to paragraph 23 (a), the insurer discovers damage to a structure which is 24 consistent with sinkhole activity or if the structure is 25 located in close proximity to a structure in which sinkhole damage has been verified, then prior to denying a claim, the 26 27 insurer must obtain a written certification from an individual qualified to determine the existence of sinkhole activity, 28 29 stating that the cause of the claim is not sinkhole activity, and that the analysis conducted was of sufficient scope to 30 eliminate sinkhole activity as the cause of damage within a 31

1	reasonable professional probability. The written certification
2	must also specify the professional discipline and professional
3	licensure or registration under which the analysis was
4	conducted.
5	(2) Following the insurer's initial inspection, the
6	insurer shall engage an engineer or a professional geologist
7	to conduct testing as provided in s. 627.7072 to determine the
8	cause of the loss within a reasonable professional probability
9	and issue a report as provided in s. 627.7073, if:
10	(a) The insurer is unable to identify a valid cause of
11	the damage or discovers damage to the structure which is
12	consistent with sinkhole loss; or
13	(b) The policyholder demands testing in accordance
14	with this section or s. 627.7072.
15	(3) Following the initial inspection of the insured
16	premises, the insurer shall provide written notice to the
17	policyholder disclosing the following information:
18	(a) What the insurer has determined to be the cause of
19	damage, if the insurer has made such a determination.
20	(b) A statement of the circumstances under which the
21	insurer is required to engage an engineer or a professional
22	geologist to verify or eliminate sinkhole loss and to engage
23	an engineer to make recommendations regarding land and
24	building stabilization and foundation repair.
25	(c) A statement regarding the right of the
26	policyholder to request testing by an engineer or a
27	professional geologist and the circumstances under which the
28	policyholder may demand certain testing.
29	(4) If the insurer determines that there is no
30	sinkhole loss, the insurer may deny the claim. If the insurer
31	denies the claim, without performing testing under s.

1	627.7072, the policyholder may demand testing by the insurer
2	under s. 627.7072. The policyholder's demand for testing must
3	be communicated to the insurer in writing after the
4	policyholder's receipt of the insurer's denial of the claim.
5	<u>(5)(a) Subject to paragraph (b), if a sinkhole loss is</u>
б	verified, the insurer shall pay to stabilize the land and
7	building and repair the foundation in accordance with the
8	recommendations of the engineer as provided under s. 627.7073,
9	and in consultation with the policyholder, subject to the
10	coverage and terms of the policy. The insurer shall pay for
11	other repairs to the structure and contents in accordance with
12	the terms of the policy.
13	(b) The insurer may limit its payment to the actual
14	cash value of the sinkhole loss, not including underpinning or
15	grouting or any other repair technique performed below the
16	existing foundation of the building, until the policyholder
17	enters into a contract for the performance of building
18	stabilization or foundation repairs. After the policyholder
19	enters into the contract, the insurer shall pay the amounts
20	necessary to begin and perform such repairs as the work is
21	performed and the expenses are incurred. The insurer may not
22	require the policyholder to advance payment for such repairs.
23	If repair has begun and the engineer selected or approved by
24	the insurer determines that the repair cannot be completed
25	within the policy limits, the insurer must either complete the
26	engineer's recommended repair or tender the policy limits to
27	the policyholder without a reduction for the repair expenses
28	incurred.
29	(6) Except as provided in subsection (7), the fees and
30	costs of the engineer or the professional geologist shall be
31	

1	<u>(7)(c)</u> If the insurer obtains, pursuant to <u>s. 627.7073</u>
2	<del>paragraph (b)</del> , written certification that <u>there is no sinkhole</u>
3	<u>loss or that</u> the cause of the <u>damage</u> <del>claim</del> was not sinkhole
4	activity, and if the policyholder has submitted the sinkhole
5	claim without good faith grounds for submitting such claim,
6	the policyholder shall reimburse the insurer for 50 percent of
7	the <u>actual costs</u> <del>cost</del> of the <u>analyses and services provided</u>
8	analysis under <u>ss. 627.7072 and 627.7073</u> <del>paragraph (b)</del> ;
9	however, a policyholder is not required to reimburse an
10	insurer more than \$2,500 with respect to any claim. A
11	policyholder is required to pay reimbursement under this
12	subsection paragraph only if the insurer, prior to ordering
13	the analysis under <u>s. 627.7072</u> <del>paragraph (b)</del> , informs the
14	policyholder in writing of the policyholder's potential
15	liability for reimbursement and gives the policyholder the
16	opportunity to withdraw the claim.
17	(8)(2) No insurer shall nonrenew any policy of
18	property insurance on the basis of filing of claims for
19	partial loss caused by sinkhole damage or clay shrinkage as
20	long as the total of such payments does not exceed the current
21	policy limits of coverage for property damage, and provided
22	the insured has repaired the structure in accordance with the
23	engineering recommendations upon which any payment or policy
24	proceeds were based.
25	<u>(9) The insurer may engage a structural engineer to</u>
26	make recommendations as to the repair of the structure.
27	Section 20. Section 627.7072, Florida Statutes, is
28	created to read:
29	627.7072 Testing standards for sinkholes
30	(1) The engineer and professional geologist shall
31	perform such tests as sufficient, in their professional

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opinion, to determine the presence or absence of sinkhole loss 1 2 or other cause of damage within reasonable professional probability and for the engineer to make recommendations 3 regarding necessary building stabilization, and foundation 4 5 <u>repair.</u> 6 (2) Testing by a professional geologist shall be 7 conducted in compliance with the Florida Geological Survey 8 Special Publication No. 57 (2005). 9 Section 21. Section 627.7073, Florida Statutes, is created to read: 10 627.7073 Sinkhole reports .--11 (1) Upon completion of testing as provided in s. 12 13 627.7072, the engineer and professional geologist shall issue 14 a report and certification to the insurer and the policyholder as provided in this section. 15 (a) Sinkhole loss is verified if, based upon tests 16 performed in accordance with s. 627.7072, an engineer and a 17 18 professional geologist issue a written report and 19 certification stating: 1. That the cause of the actual physical and 20 structural damage is sinkhole activity within a reasonable 21 22 professional probability. 23 2. That the analyses conducted were of sufficient 24 scope to identify sinkhole activity as the cause of damage within a reasonable professional probability. 25 26 3. A description of the tests performed. 27 4. A recommendation by the engineer of methods for 28 stabilizing the land and building and for making repairs to 29 the foundation. (b) If sinkhole activity is eliminated as the cause of 30 31 damage to the structure, the engineer and professional

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geologist shall issue a written report and certification to 1 2 the policyholder and the insurer stating: 3 That the cause of the damage is not sinkhole activity within a reasonable professional probability. 4 5 2. That the analyses and tests conducted were of sufficient scope to eliminate sinkhole activity as the cause б 7 of damage within a reasonable professional probability. 8 3. A statement of the cause of the damage within a 9 reasonable professional probability. 4. A description of the tests performed. 10 (c) The respective findings, opinions, and 11 recommendations of the engineer and professional geologist as 12 13 to the verification or elimination of a sinkhole loss and the 14 findings, opinions, and recommendations of the engineer as to land and building stabilization and foundation repair shall be 15 16 presumed correct. (2) Any insurer that has paid a claim for a sinkhole 17 18 loss shall file a copy of the report and certification, 19 prepared pursuant to subsection (1), with the county property appraiser who shall record the report and certification with 20 the parcel number. The insurer shall bear the cost of filing 21 22 and recording the report and certification. There shall be no 23 cause of action or liability against an insurer for compliance 24 with this section. The seller of real property upon which a sinkhole claim has been made shall disclose to the buyer of 25 such property that a claim has been paid and whether or not 26 the full amount of the proceeds were used to repair the 27 28 sinkhole damage. 29 Section 22. Effective October 1, 2005, and applicable 30 to policies issued or renewed on or after that date, section 31 627.711, Florida Statutes, is created to read:

66

1	627.711 Notice of premium discounts for hurricane loss
2	mitigationUsing a form prescribed by the Office of
3	Insurance Regulation, the insurer shall clearly notify the
4	applicant or policyholder of any personal lines residential
5	property insurance policy, at the time of the issuance of the
6	policy and at each renewal, of the availability and the range
7	<u>of each premium discount, credit, other rate differential, or</u>
8	reduction in deductibles for properties on which fixtures or
9	construction techniques demonstrated to reduce the amount of
10	loss in a windstorm can or have been installed or implemented.
11	The prescribed form shall describe generally what actions the
12	policyholders may be able to take to reduce their windstorm
13	premium. The prescribed form and a list of such ranges
14	approved by the office for each insurer licensed in the state
15	and providing such discounts, credits, other rate
16	differentials, or reductions in deductibles for properties
17	described in this subsection shall be available for electronic
18	viewing and download from the Department of Financial
19	Services' or the Office of Insurance Regulation's Internet
20	website. The Financial Services Commission may adopt rules to
21	implement this subsection.
22	Section 23. (1)(a) Upon an insurer's receiving a
23	communication with respect to a claim, the insurer shall,
24	within 14 calendar days, review and acknowledge receipt of
25	such communication unless payment is made within that period
26	of time or unless the failure to acknowledge is caused by
27	factors beyond the control of the insurer which reasonably
28	prevent such acknowledgement. If the acknowledgement is not in
29	writing, a notification indicating acknowledgement shall be
30	made in the insurer's claim file and dated. A communication
31	

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made to or by an agent of an insurer with respect to a claim 1 2 shall constitute communication to or by the insurer. 3 (b) As used in this subsection, the term "agent" means any person to whom an insurer has granted authority or 4 5 responsibility to receive or make such communications with respect to claims on behalf of the insurer. б 7 (c) This subsection shall not apply to claimants 8 represented by counsel beyond those communications necessary 9 to provide forms and instructions. (2) Such acknowledgement shall be responsive to the 10 communication. If the communication constitutes a notification 11 of a claim, unless the acknowledgement reasonably advises the 12 13 claimant that the claim appears not to be covered by the insurer, the acknowledgement shall provide necessary claim 14 forms, and instructions, including an appropriate telephone 15 <u>number.</u> 16 (3) Unless otherwise provided by the policy of 17 18 insurance or by law, within 10 working days after an insurer 19 receives proof of loss statements the insurer shall begin such investigation as is reasonably necessary unless the failure to 20 begin such investigation is caused by factors beyond the 21 22 control of the insurer which reasonably prevent the 23 commencement of such investigation. 24 (4) For purposes of this section, the term "insurer" means any residential property insurer. 25 Section 24. Task Force on Long-Term Solutions for 26 Florida's Hurricane Insurance Market .--27 28 (1) TASK FORCE CREATED.--There is created the Task 29 Force on Long-Term Solutions for Florida's Hurricane Insurance 30 <u>Market.</u> 31

- 1	
1	(2) ADMINISTRATION The task force shall be
2	administratively housed within the Office of the Chief
3	Financial Officer, but shall operate independently of any
4	state officer or agency. The Office of the Chief Financial
5	Officer shall provide such administrative support as the task
б	force deems necessary to accomplish its mission and shall
7	provide necessary funding for the task force within its
8	existing resources. The Executive Office of the Governor, the
9	Department of Financial Services, and the Office of Insurance
10	Regulation shall provide substantive staff support for the
11	task force.
12	(3) MEMBERSHIPThe members of the task force shall
13	be appointed as follows:
14	(a) The Governor shall appoint three members who have
15	expertise in financial matters, one of whom is a
16	representative of the mortgage lending industry, one of whom
17	is a representative of the real estate or construction
18	industry, and one of whom is a representative of insurance
19	consumers.
20	(b) The Chief Financial Officer shall appoint three
21	members who have expertise in financial matters, one of whom
22	is a representative of a national property insurer or of a
23	Florida-only subsidiary of a national property insurer, one of
24	whom is a representative of a domestic property insurer in
25	this state, and one of whom is a representative of insurance
26	agents.
27	(c) The President of the Senate shall appoint three
28	members.
29	(d) The Speaker of the House of Representatives shall
30	appoint three members.
31	

1	(e) The Commissioner of Insurance Regulation shall
2	serve as an ex officio voting member of the task force.
3	
4	Members of the task force shall serve without compensation but
5	are entitled to receive reimbursement for per diem and travel
6	expenses as provided in section 112.061, Florida Statutes.
7	(4) PURPOSE AND INTENT The Legislature recognizes
8	that the continued availability of hurricane insurance
9	coverage for property owners in this state is essential to the
10	state's economic survival. The Legislature further recognizes
11	that legislative efforts to resolve problems in the hurricane
12	insurance market in 2005 may not be sufficient to address this
13	state's long-term needs and that further action may be
14	necessary in subsequent legislative sessions. The purpose of
15	the task force is to make recommendations to the legislative
16	and executive branches of this state's government relating to
17	the creation and maintenance of insurance capacity in the
18	private sector and public sector which is sufficient to ensure
19	that all property owners in this state are able to obtain
20	appropriate insurance coverage for hurricane losses, as
21	further described in this section.
22	(5) SPECIFIC TASKSThe task force shall conduct such
23	research and hearings as it deems necessary to achieve the
24	purposes specified in subsection (4) and shall develop
25	information on relevant issues, including, but not limited to,
26	the following issues:
27	(a) Whether this state currently has sufficient
28	hurricane insurance capacity to ensure the continuation of a
29	healthy, competitive marketplace, taking into consideration
30	both private-sector resources and public-sector resources.
31	

1(b) Identifying the future demands on this state's1(b) Identifying the future demands on this state's2hurricane insurance capacity, taking into account population3growth, coastal growth, and anticipated future hurricane4activity.5(c) Whether the Florida Hurricane Catastrophe Fund6fulfilled its purpose of creating additional insurance7capacity sufficient to ameliorate the current dangers to the8state's economy and to the public health, safety, and welfare9in its response to the 2004 hurricane season.10(d) The extent to which the growth in Citizens11Property Insurance Corporation is attributable to insufficient12insurance capacity.13(e) The extent to which the growth trends of Citizens14Property Insurance Corporation create long-term problems for15property owners, buyers, and sellers in this state and for16other persons and businesses that depend on a viable market.17(f) The operation and role of Citizens Property18Insurance Corporation, including:191. How to ensure that the corporation operates as an10insurance the bonuses paid by the corporation to212. Whether the bonuses paid by the corporation to223. Whether the "Consumer Choice" law should be233. Whether the "Consumer Choice" law should be24repealed or amended to ensure that the corporation serves as25the insurer of last resort:264. Whether cov		
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15. Whether the corporation has hired an adequate level2of permanent claims and adjusting staff in addition to3outsourcing its claims-adjusting functions to independent4adjusting firms;55. The effect of reducing or expanding the areas that6are eligible for coverage in the high-risk, wind-only account;77. Whether the corporation should purchase reinsurance8or take other actions that reduce the potential for debt9financing and deficit assessments; and108. An evaluation of the infrastructure and11administration of the corporation and how to improve customer12service, claims handling, and communication and the exchange13of information with agents of policyholders of the14corporation.15(6) REPORT AND RECOMMENDATIONSBy April 1, 2006, the16task force shall provide a report containing findings relating17to the tasks identified in subsection (5) and recommendations18consistent with the purposes of this section and also19consistent with such findings. The task force shall submit the19report to the Governor, the Chief Financial Officer, the11president of the Senate, and the Speaker of the House of12Representatives. The task force may also submit such interim13reports as it deems appropriate.14(7) ADDITIONAL ACTIVITIESThe task force shall15monitor the implementation of hurricane insurance-related16legislation enacted during the 20		
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31 end of the 2004-2006 legislative biennium.	30	(8) EXPIRATION The task force shall expire at the
	31	end of the 2004-2006 legislative biennium.

1	Section 25. The Office of Insurance Regulation shall,
2	by January 1, 2006, submit a report to the President of the
3	Senate, the Speaker of the House of Representatives, the
4	minority party leaders of the Senate and the House of
5	Representatives, and the chairs of the standing committees of
б	the Senate and the House of Representatives having
7	jurisdiction over matters relating to property and casualty
8	insurance. The report shall include findings and
9	recommendations on requiring residential property insurers to
10	provide law and ordinance coverage for residential property
11	insurance policies, the increase or decrease in insurance
12	costs associated with requiring such coverage, and such other
13	related information as the Office of Insurance Regulation
14	determines is appropriate for the Legislature to consider.
15	Section 26. Notwithstanding that revenues of Citizens
16	Property Insurance Corporation are not state revenues, the
17	Auditor General shall perform an operational audit, as defined
18	in section 11.45(1), Florida Statutes, of the Citizens
19	Property Insurance Corporation created under section
20	<u>627.351(6), Florida Statutes. The scope of the audit shall</u>
21	also include:
22	(1) An analysis of the corporation's infrastructure,
23	customer service, claims handling, accessibility of
24	policyholder information to the agent of record, take-out
25	programs, take-out bonuses, and financing arrangements.
26	(2) An evaluation of costs associated with the
27	administration and servicing of the policies issued by the
28	corporation to determine alternatives by which costs can be
29	reduced, customer service improved, and claims handling
30	improved.
31	

2005 Legislature

The audit shall contain policy alternatives for the 1 2 Legislature to consider. The Auditor General shall submit a report to the Governor, the President of the Senate, and the 3 Speaker of the House of Representatives no later than February 4 1, 2006. 5 6 Section 27. The board of governors of the Citizens 7 Property Insurance Corporation created under section 8 627.351(6), Florida Statutes, shall, by February 1, 2006, 9 submit a report to the President of the Senate, the Speaker of the House of Representatives, the minority party leaders of 10 the Senate and the House of Representatives, and the chairs of 11 the standing committees of the Senate and the House of 12 13 Representatives having jurisdiction over matters relating to 14 property and casualty insurance. The report shall include the board's findings and recommendations on the following issues: 15 (1) The number of policies and the aggregate premium 16 of the Citizens Property Insurance Corporation, before and 17 after enactment of this act, and projections for future policy 18 19 and premium growth. (2) Increases or decreases in availability of 20 residential property coverage in the voluntary market and the 21 22 effectiveness of this act in improving the availability of 23 residential property coverage in the voluntary market in the 24 state. (3) The board's efforts to depopulate the corporation 25 and the willingness of insurers in the voluntary market to 26 avail themselves of depopulation incentives. 27 28 (4) Further actions that could be taken by the 29 Legislature to improve availability of residential property coverage in the voluntary and residual markets. 30 31

1	(5) Actions that the board has taken to restructure
2	the corporation and recommendations for legislative action to
3	restructure the corporation, including, but not limited to,
4	actions relating to claims handling and customer service.
5	(6) Projected surpluses or deficits and possible means
6	of providing funding to ensure the continued solvency of the
7	corporation.
8	(7) The corporation's efforts to procure catastrophe
9	reinsurance to cover its projected 100-year probable maximum
10	loss with specification as to what best efforts were made by
11	the corporation to procure such reinsurance.
12	(8) Such other issues as the board determines are
13	worthy of the Legislature's consideration.
14	Section 28. For the 2005-2006 fiscal year, there is
15	appropriated \$350,000 in recurring funds from the Insurance
16	Regulatory Trust Fund and four positions are authorized to the
17	Office of the Consumer Advocate within the Department of
18	Financial Services for the purposes provided in section
19	<u>627.0613, Florida Statutes.</u>
20	Section 29. <u>The amendment to section 627.0628, Florida</u>
21	Statutes, and the creation of section 627.06281, Florida
22	Statutes, as provided in this act shall take effect on the
23	<u>same date that House Bill 1939, Senate Bill 1478, or similar</u>
24	legislation takes effect, if such legislation is adopted in
25	the same legislative session or an extension thereof and
26	becomes a law.
27	Section 30. Except as otherwise expressly provided in
28	this act, this act shall take effect upon becoming a law.
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